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0000118471

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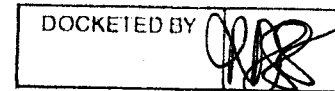
September 29, 2010

Arizona Corporation Commission

DOCKETED

SEP 30 2010

Ms. Debra A. Levy  
Tariff Analyst II  
CenturyLink  
5454 West 110<sup>th</sup> Street  
Overland Park, Kansas 66211



RE: EMBARQ COMMUNICATIONS, INC. DBA CENTURYLINK COMMUNICATIONS  
DOCKET NO. T-20443A-09-0457 *Notice of Administrative Approval/Closure*

Dear Ms. Levy:

Enclosed is a stamped copy of the tariffs that becomes effective by operation of law on October 19, 2009.

By copy of this letter, the Docket Control Center is instructed to administratively close Docket No. T-20443A-09-0457. If you have questions regarding the filing of these tariffs, please contact me at (602) 364-0706.

Sincerely,

Renee de la Fuente  
Administrative Assistant III  
Utilities Division

/red

Enclosures

cc: Docket Control Center  
Legal Division

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2010 SEP 30 A 10:17  
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**INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**

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**EMBARQ COMMUNICATIONS, INC.  
d/b/a CENTURYLINK COMMUNICATIONS**

**OVERLAND PARK, KANSAS**

Rates and Regulations for furnishing of Services within Arizona

Arizona Tariff C.C. No. 1

This Tariff contains the regulations and rates applicable for the furnishing of intrastate telecommunications services provided by Embarq Communications, Inc. d/b/a CenturyLink Communications within the State of Arizona. This Tariff is on file with the Arizona Corporation Commission.

**THIS EMBARQ COMMUNICATIONS, INC.  
D/B/A CENTURYLINK COMMUNICATIONS**

**ARIZONA TARIFF C.C. NO. 1**

**CANCELS AND SUPERSEDES IN ITS ENTIRETY**

**EMBARQ COMMUNICATIONS, INC. ARIZONA TARIFF C.C. NO. 1**

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**INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**

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**EXPLANATION OF SYMBOLS**

When changes are made on any Tariff page, a revised page will be issued canceling the Tariff page affected; such changes will be identified through the use of the following symbols:

- (C) - To signify a "Change" in existing rate and/or regulation.
- (D) - To signify the "Deletion/Discontinuance" of rates, regulations, and/or text.
- (I) - To signify a rate "Increase."
- (M) - To signify matter "Moved/Relocated" within the Tariff with no change to the material.
- (N) - To signify "New" text, regulation, service, and/or rates.
- (R) - To signify a rate "Reduction."
- (T) - To signify a "Text Change" in Tariff, but no change in rate or regulation.
- (Z) - To signify a correction.

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.

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**Trademarks and Service Marks Used in this Tariff**

Below is a list of trademarks and/or service marks for services which are offered in this Tariff. These trademarks and/or service marks are owned by Embarq Corporation and are used by Embarq Communications, Inc. with express permission. These designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks will still apply. Trademarks and service marks that are owned by Embarq Corporation cannot be used by another party without authorization.

EMBARQ<sup>SM</sup>  
EMBARQ<sup>TM</sup>

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**INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**

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**1. APPLICATION OF TARIFF**

This Tariff applies to intrastate telecommunications services furnished by Embarq Communications, Inc. d/b/a CenturyLink Communications ("Company") between and among points within the State of Arizona in accordance with the conditions which are set forth herein.

Customers shall be entitled to the intrastate discounts to the extent set forth in their interstate Custom Network Service Arrangements as summarized in the Company's interstate Schedule No. 4, located at <http://about.embarq.com/tariffs/>. These intrastate discounts shall apply against a Customer's intrastate charges and shall not be applied against a Customer's interstate charges.

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**2. TERRITORY**

Intrastate telecommunications services are available for origination and termination where technologically and/or economically feasible within the State of Arizona. Origination of switched access products is not available in those exchanges which have not been converted to equal access.

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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3. DEFINITIONS

Certain terms used generally throughout this Tariff for services furnished by the Company are defined below.

Access Arrangement

Any equipment or access facility necessary to connect the Customer's voice/data/video equipment to a Company point-of-presence for transmission purposes.

Access Channel

Access Channel is the ingress channel into the data network.

Access Service Request (ASR)

Access Service Request is an order to provide the Customer with Data Services or to provide changes to existing Data Services.

Analog Transmission

Information transmitted in the form of continuously varying signal current and/or voltage.

Authorized User

The term "Authorized User" denotes a person, firm or corporation who is authorized by the Subscriber to be connected to the service of the Subscriber.

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**INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**

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3. DEFINITIONS (Continued)

B8ZS (Bipolar with 8-Zero Substitution)

A line coding technique which permits DS-0 and DS-1 transmission with more than 15 consecutive zeros. B8ZS supports 64 Kbps clear channel transmission.

Bandwidth

The information-carrying capability of a channel. Analog transmission usually is expressed in kHz or MHz and digital transmission in Kbps and Mbps.

Bit

An abbreviation of binary digit which is the smallest unit of information in a binary notation system.

Bits Per Second (bps)

The number of bits transmitted in a one second interval.

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3. DEFINITIONS (Continued)

Carrier

Any provider of intrastate interexchange telecommunications services.

Company

The term "Company" refers to Embarq Communications, Inc. d/b/a CenturyLink Communications.

Customer (a.k.a. Subscriber)

The person or entity in whose name service is rendered, as evidenced by the signature on the application or contract for that service, or by the receipt and/or payment of bills regularly issued in his name regardless of the identity of the actual user of the service.

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3. DEFINITIONS (Continued)

Embarq Local Operating Companies (a.k.a. Embarq LOC)

The term used to describe Embarq Corporation's Incumbent Local Exchange Carriers (ILECs).

Exchange Area

The term "Exchange Area" denotes a geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified areas where individual telephone exchange companies hold themselves out to provide communications services.

Local Access Transport Area (LATA)

One of the geographic local access and transport areas established as a result of the AT&T divestiture.

Message Telecommunications Service (MTS)

The term "Message Telecommunications Service" is a generic name for switched long-distance (Dial-1) service.

NPA

"Numbering Plan Administration" or "NPA" means a specific geographic area identified by a unique NPA code. The NPA (area code) is a 3-digit code that identifies the NPA for purposes of call routing. The NPA Administrator is the entity within a NPA that assigns central office prefixes (telephone numbers) to users in the NPA.

NXX

The second three digits of a ten-digit telephone number, representing the central office or exchange from which a call originates.

Premises

All of the real property and apparatus employed in a single enterprise on an integral parcel of land undivided by public streets, alleys or railways.

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3. DEFINITIONS (Continued)

Entrance Site

A location of the Company's transmission facilities from which services can be provided for a Customer to any other Entrance Site or Point of Presence.

Exchange Area

The term "Exchange Area" denotes a geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified areas where individual telephone exchange companies hold themselves out to provide communications services.

Facility (or Facilities)

Any item or items of communications plant or equipment used to provide or connect to Company services.

F.C.C.

The term "F.C.C." refers to the Federal Communications Commission.

Foreign Exchange Service

Provides the Customers with the capability of local dialing in a remote exchange via private line service.

Frame Relay Service

Frame Relay Service is a fast packet network that permits the transmission of data at speeds of 56 Kbps, 64 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, 512 Kbps, 640 Kbps, 768 Kbps, 1.544 Mbps, or 44.210 Mbps using Permanent Virtual Circuits (PVCs) to connect multiple Local Area Networks (LANs).

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3. DEFINITIONS (Continued)

Hertz

The term "Hertz" is a unit of frequency equal to one cycle per second.

Individual Case Basis (ICB)

Individual Case Basis (ICB) determinations involve situations where nonstandard service arrangements are required to satisfy specialized Customer needs. The nature of such service requirements makes it difficult or impossible to establish general Tariff provisions for such circumstances. When it becomes possible to determine specific terms and conditions for such offerings, they will be offered pursuant to such terms and conditions when set forth in writing and subscribed to by authorized representatives of the Customer and Authorized Headquarters Representative(s) of the Company.

Intercity Circuit

Denotes a circuit, created by the Company by means of multiplex equipment, between the Company's switches which are shared by the Customers. Shared intercity circuits will consist of identifiable and discrete circuits between a given city-pair.

Intercity Mileage

The mileage, measured as the shortest distance between any two of the Company's Points of Presence using the Serving Wire Centers "V" & "H" coordinates noted in NECA Tariff F.C.C. No. 4 associated with said Company's Points of Presence.

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3. DEFINITIONS (Continued)

IXC

Denotes an interexchange carrier.

Kilo Bits Per Second (Kbps)

The number of one-thousand bits transmitted in a one second interval.

LightLink Service

LightLink Service provides a high capacity channel for the transmission of 44.736 Mbps isochronous serial data having a line code of Bipolar with Three Zero Substitution (B3ZS). LightLink Service is provided between two points located within the contiguous United States. The required format and interface specifications are contained in Technical Reference Publications 62508 and 62411, and the associated Addendum TR-INS-000342 and TR-NPL-000054.

Local Access Facility

The channel provided by the local telephone company (or other local service provider) to connect the point of presence to a Customer location.

Local Access Transport Area (LATA)

One of the geographic local access and transport areas established as a result of the AT&T divestiture.

Local Exchange Company (LEC) (a.k.a. Local Telephone Company)

A company which furnishes local exchange telephone services.

Location

A physical premises to or from which the Company provides service.

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3. DEFINITIONS (Continued)

Mega Bits Per Second (Mbps)

The number of one-million bits transmitted in a one second interval.

Message Telecommunications Service (MTS)

The term "Message Telecommunications Service" is a generic name for switched long-distance (Dial-1) service.

Monthly Recurring Charge

The charge payable each month by the Customer to the Company for services provided on a continuous basis to the Customer.

Nonrecurring Charge

A one-time charge payable by the Customer to the Company for installation or temporary use of service facilities.

Normal Work Hours

The time after 8:00 a.m. and before 5:00 p.m., Monday through Friday excluding Company-observed holidays.

NPA

"Numbering Plan Administration" or "NPA" means a specific geographic area identified by a unique NPA code. The NPA (area code) is a 3-digit code that identifies the NPA for purposes of call routing. The NPA Administrator is the entity within a NPA that assigns central office prefixes (telephone numbers) to users in the NPA.

NXX

The second three digits of a ten-digit telephone number, representing the central office or exchange from which a call originates.

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3. DEFINITIONS (Continued)

OC-3

A 1.544 Mbps digital transmission system equivalent to 2,016 voice frequency circuits/channels or 84 T-1 facilities.

OC-12

A 1.544 Mbps digital transmission system equivalent to 8,064 voice frequency circuits/channels or 336 T-1 facilities.

OptiPoint-3 (OC-3) Service

OptiPoint-3 (OC-3) Service is a high speed optical transmission service supporting voice, data, and video applications in a point-to-point fashion. OptiPoint-3 (OC-3) Service offers 155.520 Mbps of bandwidth and provides the equivalent of 2,016 Voice Grade (DS-0) circuits or 84 T-1 facilities.

OptiPoint-12 (OC-12) Service

OptiPoint-12 (OC-12) Service is a high speed optical transmission service supporting voice, data, and video applications in a point-to-point fashion. OptiPoint-12 (OC-12) Service offers 622.080 Mbps of bandwidth and provides the equivalent of 8,064 Voice Grade (DS-0) circuits or 336 T-1 facilities.

Permanent Virtual Circuit ("PVC")

A virtual point-to-point (non-switched) logical link between two specific end-points over which packetized (frames) data can be transmitted according to defined service characteristics.

Point of Presence

The Company's physical presence where the Company maintains intercity communications channels and local distribution facilities for the purpose of providing its services.

Premises

All of the real property and apparatus employed in a single enterprise on an integral parcel of land undivided by public streets, alleys or railways.

Primary Interexchange Carrier

The long distance service provider to which a Subscriber is presubscribed for 1+ long distance service. The chosen carrier's network is accessed by dialing 1+ the area code and telephone number.

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3. DEFINITIONS (Continued)

Qualified Residential

Business customer's employees, listed in the product section herein as qualified residential, may subscribe to the business customer's service for satellite locations (e.g., from home). The satellite locations will receive the customer's applicable underlying business rates as defined in this Tariff. The usage of the business customer's employees' services will be invoiced to the business customer and the business customer will be financially responsible for payment of such employee's usage.

Rate Center

"Rate Center" means specific geographic locations from which airline mileage measurements are determined for the purpose of rating local, Extended Area Service (EAS), and toll traffic.

Regular Billing

The term "Regular Billing" denotes a standard billing invoice sent in the normal billing cycle. This billing consists of one (1) invoice for each account assigned to the Subscriber together with explanatory detail showing the derivation of the charges.

Regular Voice Grade Facility

A communications channel with a bandwidth of approximately 2,700 Hertz (300 to 3,000 Hertz).

Serving Wire Center

The term "Serving Wire Center" denotes the physical location within a local exchange company's central office or other service provider's facility used to determine mileage sensitive rates. There is a serving wire center associated with each Customer location and each Company location.

Subscriber

"Subscriber" means the Customer identified in the account records of a Telecommunications Company; and any person authorized by such Customer to change telecommunications services or to charge services to the account; or any person contractually or otherwise lawfully authorized to represent such Customer.

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3. DEFINITIONS (Continued)

T-1

A 1.544 Mbps digital transmission system equivalent to 24 voice frequency circuits/channels.

T-3

A 1.544 Mbps digital transmission system equivalent to 672 voice frequency circuits/channels or 28 T-1 facilities.

TransLink Service

TransLink Service provides a high capacity channel for the transmission of 1.544 Mbps isochronous serial data having a line code of Bipolar Return-to-Zero (BPRZ). TransLink Service is provided between two points located within the contiguous United States. The required format and interface specifications are contained in Technical Reference Publications GR-54 and GR-342.

U.S. Mainland

The 48 contiguous states and the District of Columbia.

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**4. TERMS AND CONDITIONS**

**4.1 Undertaking of the Company**

**4.1.1 General**

- A. The facilities of the Company will be available as soon as practicable upon receipt of an order for service. Interconnection of the Company's facilities with the facilities of other duly authorized and regulated communications common carriers, and with International Record Carriers ("IRCs"), will be permitted.
- B. The obligation of the Company to provide service is dependent upon its ability to procure, construct, and maintain facilities which are required to meet the Subscriber's order for service. The Company will make all reasonable efforts to secure the necessary facilities and will amend its Tariff accordingly, providing such new service will not adversely affect the Company's present services.

**4.1.2 Availability**

Service is offered and provided subject to the availability on a continuing basis of the necessary facilities and/or equipment. The Company reserves the right to provide services only to and from locations where the necessary facilities and/or equipment are available and the furnishing of services under this Tariff is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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**4. TERMS AND CONDITIONS (Continued)**

**4.2 Liability of the Company**

4.2.1 Neither the Company nor its vendors, suppliers or licensors are liable for any damages arising out of or in connection with any: (A) act or omission by the Customer, or by another person or company; (B) providing or failing to provide services, including deficiencies or problems with any equipment, the network or the services; (C) content or information accessed while using the services, such as through the Internet; (D) interruption or failure in accessing or attempting to access emergency services, including through 911, E911 or otherwise; or (E) events due to factors beyond the Company's control, including acts of God (including, without limitation, weather related phenomena, fire or earthquake), war, terrorist attacks, riot, strike, or orders of governmental authorities.

4.2.2 If, for whatever reason, the Company is found to be responsible to the Customer for monetary damages relating to any services obtained through the Company under this tariff, the Company's liability will not exceed the amounts the Customer was charged for the affected services during the affected period.

4.2.3 The Company will make no refund of overpayments by a Subscriber unless the claim for such overpayment, together with proper evidence, is submitted within two (2) years from the date of the alleged overpayment. In calculating refunds, any applicable discount will be adjusted based on the total monthly usage after all credits or adjustments have been applied.

**4.2.4 Limitation of Liability**

The Company will not be liable for any consequential, incidental or indirect damages for any cause of action, whether in contract or tort. Consequential, incidental, and indirect damages include, but are not limited to, lost profits, lost revenues, and loss of business opportunity, whether or not the other party was aware or should have been aware of the possibility of these damages. This limitation of liability does not apply to claims arising from Subscriber's indemnification obligations listed herein.

**4.2.5 Disclaimer of Warranties**

Except as expressly provided in this Tariff, all services are provided "as is" and the Company disclaims all warranties, express or implied and in particular disclaims all warranties of non-infringement, merchantability, fitness for a particular purpose, and warranties related to equipment, material, service, or software. The Company also makes no warranty that the services will be uninterrupted or error-free, and Customers will hold the Company harmless for all such problems. Customers may not rely on statements of warrant about the Company's services; such statements are not authorized by the Company and are not a warranty by the Company.

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**4. TERMS AND CONDITIONS (Continued)**

**4.3 Use of Service**

Neither Subscribers nor their authorized users may use the services furnished by the Company for fraudulent or destructive purposes, including, but not limited to, unauthorized or attempted access, alteration, abuse or destruction of information; or use services furnished by the Company in such a manner that causes interference with another's use of the Company's network.

Neither Subscribers nor their authorized users may use the services furnished by the Company for any unlawful purpose, including service configurations of switched services which, as a result of sharing thereof, are the equivalent of a service configuration which exceeds the scope of the Company's applicable authorization.

Subscribers will promptly cooperate with the Company to prevent unauthorized access by third parties of the services furnished by the Company.

Use and restoration of the service furnished by the Company will be in accordance with Part 64, Subpart D of the Federal Communications Commission Rules.

Customers are responsible for notifying the Company when new lines are added to their account. New lines will not receive the rates associated with the Customer's account until the Company has been notified to add those lines to the Customer's account.

The use of any feature including, but not limited to, call forwarding, on a planned and continuing basis to allow an originating caller to avoid long distance charges is prohibited.

**4.3.1 Limitations of Service**

The Company may deny, for any lawful reason, the Customer's request for service, or limit or allocate the facilities available to or utilized by any service, if necessary, to manage its network in an efficient manner; meet reasonable service expectations; furnish service to existing and future Customers based on forecasted Customer requirements; or for any other lawful reason.

The Company may, without notice, (consistent with governing laws or regulations) block traffic to local telephone exchanges ("NXX exchanges"), individual telephone stations, groups or ranges of individual telephone stations, or calls using certain Customer authorized codes, whenever the Company deems it necessary to take such action to prevent (1) the unlawful use of service; (2) nonpayment for service; (3) the use of service in violation of this Tariff; or (4) network blockage or the degradation of service furnished to the Customer or other Customers.

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**4. TERMS AND CONDITIONS (Continued)**

**4.4 Minimum Service Period**

A minimum period for service will be one month (30 days) for all services except where special construction is required or as described elsewhere in this Tariff.

**4.5 Ownership of Facilities**

Title to all facilities provided by the Company in accordance with these regulations remains with the Company.

**4.6 Application for Service**

The Company may require a Subscriber to sign an application form furnished by the Company and to establish his credit as provided in these Regulations, as a condition precedent to the initial establishment of such service. Company's acceptance of an order for service to be provided to an applicant whose credit has not been duly established, may be subject to the provisions as described elsewhere in this Tariff.

The Company may also require a signed authorization from the Subscriber for additions to or changes in existing service for such a Subscriber.

An application for service cancelled by the Subscriber or the Company prior to the establishment of the service applied for is subject to the Cancellation For Cause or Disconnection of Service provisions as described elsewhere in this Tariff.

Additional terms and conditions associated with application for service, if applicable, are specified elsewhere in this Tariff for the particular services affected.

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**4. TERMS AND CONDITIONS (Continued)**

**4.7 Payment of Charges**

**4.7.1 Application of Charges**

**A. Monthly Recurring Charges**

For billing of fixed charges, service is considered to be established upon the day in which the Company notifies the Subscriber of installation and testing of the Subscriber's service.

Unless otherwise specified elsewhere in this Tariff, monthly recurring charges will be billed in advance and are due upon receipt. The rates charged to a Subscriber will be the rates in effect on the last day of the Subscriber's billing cycle.

After the minimum service period, the full monthly recurring charge applicable for any service provided under this Tariff will apply for each month, or partial month, per account. Except as may be otherwise specified in this Tariff, there will be no pro-ration of this charge for a partial month's service when a Customer cancels service.

**B. Minute of Use Rates**

Except as otherwise specified in this Tariff, charges will be billed monthly in arrears and are due upon receipt. Subscriber will be billed for all usage accrued beginning immediately upon access to the service. Subscribers will be billed for usage occurring during their specific 30-day billing cycle, which for purposes of computing charges shall be considered a month.

Unless specified otherwise for a particular service, all calls for which a minute of use rate applies will be billed in one-minute increments. Fractional minutes are rounded up to the next minute.

If the computed charge for a call includes a fraction of a cent, the fraction is rounded up to the whole cent (e.g., \$1.244 is rounded up to \$1.25).

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4. TERMS AND CONDITIONS (Continued)

4.7 Payment of Charges (Continued)

4.7.2 Returned Check Fee

A charge equivalent to the applicable state return check charge may be applied whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.

4.7.3 Adjustments for Taxes and Fees

When any municipality, other political subdivision, local agency of government, or Arizona Corporation Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee or regulatory fee, such taxes and fees shall, insofar as practicable, be billed pro rata to the Company's Customer receiving service within the territorial limits of such municipality, other political subdivision, local agency of government, or public corporation commission.

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for use of their payphones to access the Company's services.

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4. TERMS AND CONDITIONS (Continued)

4.7 Payment of Charges (Continued)

4.7.4 Late Fee

Subscribers billed directly by the Company may be assessed a late fee of 1.5% on balances carried over to a subsequent invoice, where capabilities exist. The late fee will be applied to the entire unpaid balance of the Customer's monthly invoice, including taxes. The late fee will not be applied to any disputed portion of the unpaid balance if the dispute is resolved in the Customer's favor. A late fee is not applicable to subsequent rebilling of any amount to which a late fee has already been applied. Late charges are to be applied without discrimination.

Subscribers billed by a local exchange company (LEC) on behalf of the Company are responsible for any late-payment charges that the LEC may employ in its billing process.

4.7.5 Disputed Charges

Disputes concerning any charges invoiced must be raised prior to the due date of the invoice. Customers may request an adjustment for wrong number calls.

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**4. TERMS AND CONDITIONS (Continued)**

**4.8 Interruption of Service**

It shall be the obligation of the Subscriber to notify the Company of any interruption of service. Before giving such notice, the Subscriber shall ascertain that the trouble is not being caused by any action or omission of the Subscriber or is not in the wiring or equipment connected to the terminal of the Company.

**4.9 Cancellation For Cause**

The Company, in accordance with Arizona Corporation Commission Rule R14-2-509(E), upon written notice to the subscriber or applicant, may immediately cancel the application for or discontinue service without incurring any liability for any of the following reasons:

- A. Non-payment of any sum due to the Company for service for more than thirty (30) days beyond the date of rendition of the bill for such service.
- B. Non-payment of any sum due to the Company for service for more than thirty (30) days beyond rendition of the bill on any Company account regardless of whether the application or service being canceled is related or unrelated to the account or service for which the sum is past due.
- C. A violation of or failure to comply with any regulation governing the furnishing of service.
- D. An order of a court or other government authority having jurisdiction which prohibits the Company from furnishing service.
- E. Failure to post the deposit required by the deposit notice as specified elsewhere in this Tariff.
- F. Customer places repeated harassing phone calls to the Company including calls in which the caller uses abusive language.

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**4. TERMS AND CONDITIONS (Continued)**

**4.10 Disconnection of Service**

By giving advance verbal or written notice, Subscriber may disconnect service at any time following the one month (30 days) minimum service requirement as described elsewhere in this Tariff.

The Company will have up to thirty (30) days to complete the disconnect. Subscriber will be responsible for all charges for thirty (30) days or until the disconnect is effected, whichever is sooner. This thirty (30) day period will begin on the day of receipt of notice from the Subscriber.

**4.11 Service Hours**

Service is available twenty-four (24) hours a day, seven (7) days a week.

**4.12 Restricted Service**

Under certain circumstances, as described below, a Customer's long distance service may be suspended, and the Customer routed to a receivable operator if the Customer has incurred significant pre-bill charges and one or more of the following apply:

- A. The Customer does not have credit information available from one of the major credit reporting agencies;
- B. The Customer has poor credit based on industry standards;
- C. The Customer has not paid a bill in a timely manner; or
- D. The Customer's usage resembles fraudulent usage.

If the Customer is routed to a voice response unit, the Customer will be advised that their service has been restricted. The Customer will be provided the option of either: 1) making a prepayment using a credit card or 2) dialing a toll free number to speak with a collection representative.

The receivables operator or collection representative will explain the reasons for the restricted service and the requirements for the Customer to resume unrestricted service. For example, if the Customer has not paid a bill in a timely manner (in compliance with the requirements of Payment of Charges as specified elsewhere in this Tariff), payment of the outstanding bill will be requested. The Company also may request a deposit or a demonstration that the Customer incurred similar charges with another carrier and paid such carrier in a timely manner.

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4. TERMS AND CONDITIONS (Continued)

4.13 School and Library Discounts

Pursuant to FCC Docket No. 96-45, FCC 97-157 (Universal Service Order), schools and libraries may be eligible for reduced rates funded by the federal universal service fund.

4.13.1 General

The Universal Service Support Mechanism was established to ensure affordable telecommunications service to all Americans including low-income consumers and eligible schools and libraries. Public and private schools (grades Kindergarten - Twelve) and public libraries, may be eligible for discounts (Support) through the Schools and Libraries Universal Service Support Mechanism (E-Rate Program) in connection with the purchase of The Company's services and equipment (Service). In addition, these Customers may be eligible for state or local corollaries to the E-Rate Program.

4.13.2 Application for Support

A. E-Rate Program

The Customer will abide by all E-Rate Program rules for receipt of Support. The Customer is responsible for applying to the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (or other authorized E-Rate Program administrator) for Support from the E-Rate program each year the Customer is eligible for the Support. The Customer will notify the Company in writing within 30 days of its receipt of a Funding Commitment Decision Letter from the SLD along with a copy of the notice and other relevant documentation as requested by the Company.

B. Other Funding Sources

The Customer is responsible for applying for Support from state and/or local administrators (Funding Sources). The Customer will notify the Company in writing within 30 days of its receipt of a Support commitment from such Funding Sources and will include a copy of its application, Funding Source Support documentation, and other relevant documentation as requested by the Company.

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**4. TERMS AND CONDITIONS (Continued)**

**4.13 School and Library Discounts (Continued)**

**4.13.3 Receipt of Support**

**A. E-Rate Program**

The Customer will pay, in full, all invoices issued by the Company prior to the Company's receipt of notification from the Funding Source acknowledging the Customer's receipt of Service. Upon notification, the Company will apply discounts to the Customer's invoices or reimburse the Customer according to the Funding Commitment Decision Letter. The Customer is responsible to apply for SLD reimbursement (instead of receiving discounted Company bills) for all eligible customer premises equipment rentals or other financed arrangements. The Company reserves the right to require the Customer to seek SLD reimbursement (instead of receiving discounted Company bills) if the Customer has not received its Funding Commitment Decision Letter from the SLD by December 31 of the funding year. All discounts or reimbursements will be retroactive to the date authorized by the SLD funding year. The Company will either apply a credit to the Customer's account or provide the Customer with a check corresponding to the appropriate amount of Support based on Service received.

**B. Other Funding Sources**

The Customer will pay, in full, all invoices issued by the Company prior to the Company's receipt of notification from the Funding Source acknowledging the Customer's receipt of Service. Upon notification, the Company will apply discounts or reimburse the Customer for Service delivered corresponding to the Funding Source acknowledgement. These discounts or reimbursements will be retroactive to the date authorized by the Funding Source funding year. The Company may reimburse the Customer with a credit to the Customer's account or with a check corresponding to the appropriate amount of Support based on Service received.

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4. TERMS AND CONDITIONS (Continued)

4.13 School and Library Discounts (Continued)

4.14.4 Failure to Obtain Support

- A. The Customer will reimburse the Company if the FCC, SLD or Funding Sources fail to do so or if the FCC, SLD or Funding Sources reclaim any portion of Support sent to the Company on Customer's behalf. Customer will not be responsible for Support withdrawn due to the Company's material failure to provide Service.
- B. The Company is not responsible for the Customer's compliance with FCC, SLD or Funding Source rules and regulations, the Customer's applications for Support, or any decisions or actions by the FCC, SLD or Funding Sources with respect to the Customer.
- C. For Service agreements of more than one year, the Customer may not terminate the Agreement based solely on its failure to receive Support.

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4. TERMS AND CONDITIONS (Continued)

4.14 Mileage Between Rate Centers

The mileage between rate centers (for switched voice and data services) and Points of Presence (for Data Services) is calculated based on V & H coordinates as obtained by reference to National Exchange Carriers Association (NECA) Tariff No. 4.

Method of Calculation

The airline mileage between two service locations is calculated as follows:

$$\text{Mileage} = \sqrt{\frac{(V1 - V2)^2 + (H1 - H1)^2}{10}}$$

Where V1 and H1 are the V and H coordinates of point 1 and V2 and H2 are the coordinates of point 2. The mileage is rounded up to an integer value to determine the airline mileage.

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**4. TERMS AND CONDITIONS (Continued)**

**4.15 Rate Periods**

Calls that begin in one rate period and terminate in another rate period will be prorated accordingly.

The following rate periods are applicable to Operator Services calls placed by a business customer. The beginning rate period is determined by the time at the point of origination.

	Mon	Tues	Wed	Thu	Fri	Sat	Sun
8:00 AM to 5:00 PM*	Day Rate Period					Eve. Rate Period	
5:00 PM to 11:00 PM*	Evening Rate Period						
11:00 PM to 8:00 AM*	Night/Weekend Rate Period						

\* To but not including.

The following rate periods are applicable for Consumer Sense I Service. The beginning rate period for outbound calls is determined by the time at the point of origination.

	Mon	Tues	Wed	Thu	Fri	Sat	Sun
7:00 AM to 7:00 PM*	Peak						
7:00 PM to 7:00 AM*	Off-Peak						

\* To but not including.

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**5. RESIDENTIAL SERVICES**

**5.1 Message Telecommunications Services (MTS)**

Message Telecommunications Services (MTS) are available to residential customers whose local service is provided by an Embarq LOC company. Customers must select the Company as their primary exchange carrier. These rates will apply as long as the customer remains an Embarq LOC customer.

A customer's phone line may not be classified as a "business", "public" or "semi-public" line. If the Company determines the service is not being used for individual residential service, or if use of the service in any other way violates the conditions of the service to which the customer is subscribed, the subscriber will be ineligible for this service and the Company may terminate the subscriber's account immediately, upon notice.

MTS is not available in group or multi-family housing, including but not limited to housing associated with educational institutions or military barracks.

Dial-1 usage does not include usage associated with calls which are pay for use, including calls to 900, 976, 555 and 700 numbers; calls to Directory Assistance and operator assistance, including emergency interrupt; and toll free service.

Operator Services and Directory Assistance are available with MTS under the terms and conditions specified in Section 7 of this Tariff. Calls placed using Operator Services are charged at the applicable rates for those services in lieu of the rates specified herein, unless otherwise specified in the rates section for a particular Solutions Service.

**5.1.1 Solutions Service**

Solutions Services are add-ons to the Company's interstate Solutions Services. These services are available only through Embarq LOC to Embarq LOC residential Customers who have selected the Company as their Primary Interexchange Carrier. Customers must subscribe to Solutions Service for both the interstate and intrastate long distance service. Applicable interstate rates are located in the Company's interstate Residential Schedule located at <http://about.embarq.com/tariffs/>.

The Solutions Service rates will apply as long as the Customer subscribes to all of the qualifying services. Customers who discontinue any or all of the qualifying services will no longer be eligible to subscribe to a Solutions Service and will be switched, upon notice, to Standard Weekends as set forth in Section 5.1.2 of this Tariff, unless specified otherwise elsewhere in this Tariff or a particular service.

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5. RESIDENTIAL SERVICES (Continued)

5.1 Message Telecommunications Service (MTS) (Continued)

5.1.1 Solutions Service

A. Solutions – No MRC

A Customer who subscribes to Solutions - No MRC pays a per minute rate for all interstate and/or intrastate Dial-1 usage without incurring a monthly recurring charge.

When a Customer subscribes multiple lines to Solutions-No MRC, at least one of every two lines must meet the eligibility requirements specified below. For example, when a Customer subscribes either three or four lines to this service, at least two of those lines must meet the eligibility requirements. The Customer's lines may be at the same or different locations provided that the eligibility requirements are met.

Customers who discontinue any or all of the qualifying services required to maintain eligibility for Solutions – No MRC will be switched, upon notice, to Standard Weekends as set forth in Section 5.1.2 of this Tariff.

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5. RESIDENTIAL SERVICES (Continued)

5.1 Message Telecommunications Service (MTS) (Continued)

5.1.1 Solutions Service (Continued)

A. Solutions – No MRC (Continued)

(1) Solutions w/ \$.10 LD No MRC

To be eligible for Solutions w/ \$.10 LD No MRC, the Customer must subscribe to one of the following Embarq LOC services: 1) Solutions-Residence Package Home II Solution with one of the following features: Home Phone Warranty, LineGuard or Voicemail; 2) Solutions-Residence Package Personal II Solution; 3) Solutions-Residence Package Safe and Sound II Solution; 4) Solutions-Residence Package Core Solution with LineGuard and Voicemail\*\*; 5) Solutions-Residence Package Clear Solution with LineGuard and Voicemail\*\*; 6) ISDN-BRI\*\*\* with Caller ID with Name, Call Forwarding, Flexible Calling, Automatic Callback and Additional Call Offering; 7) Solutions Residence Package Progressive Plan with one of the following features: Home Phone Warranty\*, LineGuard\*, Data LineGuard\* or Voicemail; 8) Solutions-Residence Package Standard Home Phone II with one of the following features: Home Phone Warranty, LineGuard, Data LineGuard, Privacy ID or Voicemail; or 9) Solutions-Residence Package Essential Home Phone.

(a) <u>Dial-1 Rate</u>	<u>Current</u>	<u>Maximum</u>
Per Minute	\$0.10	\$2.00

(b) Monthly Recurring Charge

No monthly recurring charge applies.

\* Effective February 18, 2007, where Voicemail is available, subscription to Home Phone Warranty, LineGuard and Data LineGuard with Progressive Plan no longer qualifies new customers under this option.

\*\* Effective March 30, 2007, this option no longer qualifies new customers for Solutions w/ \$.10 LD No MRC.

\*\*\* Effective July 30, 2008, ISDN-BRI is grandfathered for residential customers.

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5. RESIDENTIAL SERVICES (Continued)

5.1 Message Telecommunications Service (MTS) (Continued)

5.1.1 Solutions Service (Continued)

B. 7 Cent Plan

A Customer who subscribes to 7 Cent Plan will pay a flat Per Minute rate on all Dial-1 domestic calls, 24 hours a day, seven days a week. A monthly recurring charge is applicable.

When a Customer subscribes multiple lines to 7 Cents Plan, at least one of every two lines must be provided by Embarq LOC. For example, when a Customer subscribes to this service for either three or four lines, at least two of those lines must be provided by Embarq LOC. The Customer's lines may be at the same or different locations provided that the eligibility requirements are met.

(1)	<u>Dial-1 Rate</u>	<u>Current</u>	<u>Maximum</u>
	Per Minute	\$0.07	\$2.00

(2) Monthly Recurring Charge

The monthly recurring charge which affords Customers the ability to place intrastate and interstate long distance calls is located in the Company's interstate Residential Schedule located at <http://about.embarq.com/tariffs/>.

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5. RESIDENTIAL SERVICES (Continued)

5.1 Message Telecommunications Service (MTS) (Continued)

5.1.1 Solutions Service (Continued)

C. Personal Solutions with International

A Customer who subscribes to Personal Solutions with International pays a monthly recurring charge each month and a Per Minute rate for all interstate and/or intrastate Dial-1 usage. The Customer will also receive selected lower international rates.

When a Customer subscribes multiple lines to Personal Solutions with International, at least one of every two lines must meet the eligibility requirements specified below. For example, when a Customer subscribes either three or four lines to this service, at least two of those lines must meet the eligibility requirements. The Customer's lines may be at the same or different locations provided that the eligibility requirements are met.

To be eligible for Personal Solutions with International, the Customer must subscribe to one of the following Embarq LOC services: 1) Solutions-Residence Package Personal II Solution with two of the following features: Voicemail, LineGuard, Privacy ID or Home Phone Warranty; 2) Solutions-Residence Package Clear Solution with LineGuard; 3) Solutions-Residence Package Core Solution with Voicemail and LineGuard; 4) Solutions-Residence Package Core Solution Plus with two of the following features: Voicemail, LineGuard or Home Phone Warranty; or 5) Solutions - Residence Package Special Plan Bundle.

(1)	<u>Dial-1 Rate</u>	<u>Current</u>	<u>Maximum</u>
	Per Minute	\$0.07	\$2.00
(2)	<u>Monthly Recurring Charge</u>		

The monthly recurring charge which affords Customers the ability to place intrastate and interstate long distance calls is located in the Company's interstate Residential Schedule located at <http://about.embarq.com/tariffs/>.

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**5. RESIDENTIAL SERVICES (Continued)**

**5.1 Message Telecommunications Service (MTS) (Continued)**

**5.1.1 Solutions Service (Continued)**

**D. Bonus 30 (SB4)**

Bonus 30 Customers will receive up to 30 minutes of state-to-state, in-state, and/or intraLATA Dial-1 long distance usage at no charge each month. Unused minutes cannot be carried over to the next month. Any usage above the 30 minutes will be charged a specific time-of-day flat rate for all intrastate and interstate Dial-1 calls. There is no monthly recurring charge associated with this product.

When a Customer subscribes multiple lines to Bonus 30, at least one of every two lines must meet the eligibility requirements specified below. For example, when a Customer subscribes to this service for either three or four lines, at least two of those lines must meet the eligibility requirements. The Customer's lines may be at the same or different locations provided that the eligibility requirements are met.

To be eligible for Bonus 30, Customers must subscribe to one of the following Embarq LOC services: 1) any calling feature, 2) Voicemail, or 3) the Solutions-Residence Package Safe and Sound II Solution\*.

The following rate periods apply:

Monday – Friday	All Hours
Saturday	All Hours
Sunday	All Hours

(1) <u>Dial-1 Rate</u>	<u>Current</u>	<u>Maximum</u>
Per Minute, for Usage up to 30 Minutes	\$0.00	\$2.00
Per Minute, for Usage above 30 Minutes All Hours, Monday through Friday	.15	\$2.00
Per Minute, for Usage above 30 Minutes All Hours, Saturday and Sunday	.10	\$2.00

**(2) Monthly Recurring Charge**

The monthly recurring charge which affords Customers the ability to place intrastate and interstate long distance calls is located in the Company's interstate Residential Schedule located at <http://about.embarq.com/tariffs/>.

\* Effective October 1, 2008, subscription to this service no longer qualifies new customers for Bonus 30.

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5. RESIDENTIAL SERVICES (Continued)

5.1 Message Telecommunications Service (MTS) (Continued)

5.1.1 Solutions Service (Continued)

E. International Long Distance

A Customer who subscribes to International Long Distance will pay a flat Per Minute rate on all Dial-1 domestic intrastate and interstate calls, 24 hours a day, seven days a week. A monthly recurring charge is applicable.

To be eligible for International Long Distance Customers must subscribe to an international calling plan offered by the Company. Customers who subscribe to International Long Distance and subsequently cancel their qualifying international calling plan needed to maintain eligibility for International Long Distance will be switched to 7 Cents Plan as set forth elsewhere in this Tariff.

(1)	<u>Dial-1 Rate</u>	<u>Current</u>	<u>Maximum</u>
	Per Minute	\$0.10	\$2.00

(2) Monthly Recurring Charge

This monthly recurring charge is identical to, and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's interstate Residential Schedule located at <http://about.embarq.com/tariffs/>.

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5. RESIDENTIAL SERVICES (Continued)

5.1 Message Telecommunications Service (MTS) (Continued)

5.1.2 Standard Weekends

Customers who are subscribed to Standard Weekends will pay a specific time-of-day flat rate for all intrastate and interstate Dial-1 calls. There is no monthly recurring charge associated with this product.

Customers subscribed to any Solutions Service who discontinue any or all of the qualifying services and/or features and consequently no longer meet the eligibility requirements for that service will be switched to this product. Customers may discontinue this product at any time by subscribing to another residential service for which they meet the eligibility requirements.

The following rate periods apply:

Monday – Friday	All Hours
Saturday	All Hours
Sunday	All Hours

(a) <u>Dial-1 Rate</u>	<u>Current</u>	<u>Maximum</u>
Per Minute, Monday - Friday	\$0.40	\$2.00
Per Minute, Saturday	0.25	2.00
Per Minute, Sunday	0.10	2.00

(b) Monthly Recurring Charge

No monthly recurring charge applies.

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**6. BUSINESS SERVICES**

**6.1 Message Telecommunications Services (MTS)**

Message Telecommunications Services, except for Business Sense, are add-ons to the Company's interstate offerings and accordingly, Customers must subscribe to Message Telecommunications Services for both the interstate and intrastate long distance service. These services are available only through Embarq LOC to Embarq LOC and the Company's competitive local exchange service business customers who have selected the Company as their Primary Interexchange Carrier. Applicable interstate rates are located in the Company's interstate Business Schedule located at <http://about.embarq.com/tariffs/>.

A Customer's phone line may not be classified as a "residential," "public," or "semi-public" line or in housing associated with educational institutions. The term "Dial-1" does not include: 1) calls which are pay-for-use, including but not limited to calls to 900, 976, 555 and 700 numbers, 2) calls to Directory Assistance, 3) operator service calls, including emergency interrupt and intercept call completion, 4) inbound toll free service calls, 5) Switched Data Services ("SDS") calls and 6) international calls.

Operator Services and Directory Assistance are available with all services under the terms and conditions specified in Section 7 of this Tariff. Calls placed using Operator Services are charged at the applicable rates for those services in lieu of the rates specified herein, unless otherwise specified in the rates section for a particular service.

**6.1.1 Solutions Service**

If the Company determines the service is not being used for business service or in any other way violates the restrictions of this service, the Subscriber will be ineligible for the service and the Company may terminate the Customer's account.

The Solutions Service rates will apply as long as the Customer remains a Company and an Embarq LOC Customer and subscribes to all of the qualifying services. Customers who discontinue any or all of the qualifying services will no longer be eligible to subscribe to a Solutions Service and will be switched, upon notice, to Business Sense as set forth in Section 6.1.2 of this Tariff.

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

6. BUSINESS SERVICES (Continued)

6.1 Message Telecommunications Services (MTS) (Continued)

6.1.1 Solutions Service (Continued)

B. Business Simple Rate

Business Simple Rate plan is available to small business customers. Customers must: 1) subscribe to a monthly minimum usage level of \$30.00 or \$50.00 and 2) select the Company as their Primary Interexchange Carrier. There is no monthly recurring charge associated with this product.

Customers whose total monthly long distance usage charges do not meet the monthly minimum usage level will be assessed the difference between their total long distance usage charges and their subscribed monthly minimum usage level.

Toll Free Service is available with this product. A monthly recurring charge for Toll Free Service applies.

(1) Dial-1 Rates

Calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

	Monthly Minimum Usage Level			
	Current	Maximum	Current	Maximum
	<u>\$30.00</u>	<u>\$30.00</u>	<u>\$50.00</u>	<u>\$50.00</u>
Per Minute	\$0.06	\$2.00	\$0.055	\$2.00

(2) SDS Rates <sup>(1)</sup>

Calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

Per Minute	0.2230	2.00	0.2230	2.00
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(3) Monthly Recurring Charge

No monthly recurring charge applies.

<sup>(1)</sup> Effective September 20, 2009, the SDS and SDS Toll Free options are no longer available to new customers.

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**INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**

6. BUSINESS SERVICES (Continued)

6.1 Message Telecommunications Services (MTS) (Continued)

6.1.1 Solutions Service (Continued)

B. Business Simple Rate (Continued)

(4) Toll Free Service Option

The monthly recurring charge for Toll Free Service which affords Customers the ability to receive intrastate and interstate long distance calls is located in the Company's interstate Business Schedule located at <http://about.embarq.com/tariffs/>.

	Monthly Minimum Usage Level			
	Current	Maximum	Current	Maximum
	<u>\$30.00</u>	<u>\$30.00</u>	<u>\$50.00</u>	<u>\$50.00</u>
Per Minute	\$0.06	\$2.00	\$0.055	\$2.00

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6. BUSINESS SERVICES (Continued)

6.1 Message Telecommunications Services (MTS) (Continued)

6.1.1 Solutions Service (Continued)

C. Business AnyTime

Business AnyTime offers business customers a flat rate for Dial-1 and SDS <sup>(1)</sup>. Toll Free Service is available with this product. A separate monthly recurring charge for Toll Free Service applies.

All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

(1)	<u>Dial-1 Rate</u>	<u>Current</u>	<u>Maximum</u>
	Per Minute	\$0.1130	\$2.00

(2)	<u>SDS and SDS Toll Free Rate</u> <sup>(1)</sup>		
	Per Minute	0.2230	2.00

(3) Monthly Recurring Charge

The monthly recurring charge which affords Customers the ability to place intrastate and interstate long distance calls is located in the Company's interstate Business Schedule located at [www2.embarq.com/tariffs](http://www2.embarq.com/tariffs).

(4)	<u>Toll Free Service Option</u>	<u>Current</u>	<u>Maximum</u>
	Per Minute	\$0.1130	\$2.00

The monthly recurring charge for Toll Free Service which affords Customers the ability to receive intrastate and interstate long distance calls is located in the Company's interstate Business Schedule located at <http://about.embarq.com/tariffs/>.

<sup>(1)</sup> Effective September 20, 2009, the SDS and SDS Toll Free options are no longer available to new customers.

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6. BUSINESS SERVICES (Continued)

6.1 Message Telecommunications Services (MTS) (Continued)

6.1.1 Solutions Service (Continued)

D. Block of Time for Small Business

Block of Time for Small Business offers small business customers a block of minutes for a flat monthly fee. This block of minutes can be used for Dial-1 long distance voice services in the interstate and intrastate jurisdictions. Block minutes will be applied in the following order to qualified domestic Dial-1 outbound (all blocks), Toll Free Service and qualified residential usage (blocks 500, 1,000, 2,000, 3,500, 5,000 and 10,000). Block minutes cannot be applied to Operator or Switched Data Service ("SDS")<sup>(1)</sup> calls. Each customer may purchase only one block of minutes for their monthly long distance usage.

Toll Free Service is available with blocks 500, 1,000, 2,000, 3,500, 5,000 and 10,000. A separate monthly recurring charge for Toll Free Service applies.

No international usage can be applied to the block minutes. The Company will charge Customers for any usage in excess of the block minutes (overage minutes) selected at the rates set forth herein. Block minutes that have not been used at the end of the Customer's billing cycle will not carry over to the next month.

Switched Data Service ("SDS")<sup>(1)</sup> will not contribute to the block of minutes.

The Customer may elect to have employee usage at satellite locations be subscribed to Block of Time for Small Business under the Customer's account via Consolidated Invoicing. No more than ten satellite locations' (e.g., customer's employees' homes) usage can be subscribed under the Customer's account. These satellite locations will receive the applicable per minute rates, including block overage rates, associated with Block of Time for Small Business. The Customer will be financially responsible for the satellite locations' Block of Time for Small Business charges.

<sup>(1)</sup> Effective September 20, 2009, Switched Data Service (SDS) is no longer available to new customers.

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6. BUSINESS SERVICES (Continued)

6.1 Message Telecommunications Services (MTS) (Continued)

6.1.1 Solutions Service (Continued)

D. Block of Time for Small Business (Continued)

(1) Dial-1, Toll Free Service and Qualified Residential Rates

(a) Monthly Recurring Charges

<u>Minutes Included in Block</u>	<u>Current Monthly Charge</u>	<u>Maximum Monthly Charge</u>
500	\$ *	\$ *
1,000	*	*
2,000	*	*
3,500	*	*
5,000	*	*
10,000	*	*

- \* The monthly recurring charge which affords Customers the ability to place intrastate and interstate long distance calls is located in the Company's interstate Business Schedule located at <http://about.embarq.com/tariffs/>.

(b) Overage Rate

The following per minute rates apply for qualified interstate and intrastate minutes above the customer's monthly block of time:

	<u>Current</u>	<u>Maximum</u>
Overage Per Minute	\$0.10	\$2.00

(2) SDS and SDS Toll Free Rate<sup>(1)</sup>

All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

	<u>Current</u>	<u>Maximum</u>
Per Minute	\$0.2230	\$2.00

<sup>(1)</sup> Effective September 20, 2009, the SDS and SDS Toll Free options are no longer available to new customers.

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**INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**

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6. BUSINESS SERVICES (Continued)

6.1 Message Telecommunications Services (MTS) (Continued)

6.1.1 Solutions Service (Continued)

D. Block of Time for Small Business (Continued)

(3) Toll Free Service Option

The monthly recurring charge for Toll Free Service which affords Customers the ability to receive intrastate, interstate, and international long distance calls is located in the Company's interstate Business Schedule located at <http://about.embarq.com/tariffs/>.

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6. BUSINESS SERVICES (Continued)

6.1 Message Telecommunications Services (MTS) (Continued)

6.1.2 Business Sense

Business Sense is a packaged telecommunications service which offers small business Customers a flat rated switched product using either domestic and/or international calling for their outbound and Switched Data Service<sup>(1)</sup>. There is no monthly recurring charge associated with this product.

Toll Free Service is available with this product. A monthly recurring charge for Toll Free Service applies.

This service is available to Embarq LOC or Company competitive local exchange service business Customer who contacts the Company or is contacted by the Company and requests this service plan. Customers may subscribe to another business service by contacting an Embarq LOC representative.

Customers subscribed to any Solutions Service who discontinue any or all of the qualifying services and/or features and consequently no longer meet the eligibility requirements for that service will be switched to this product. Customers may discontinue this product at any time by subscribing to another business service for which they meet the eligibility requirements.

Business Sense Customer's employees may subscribe to the Customer's Business Sense service for up to 10 satellite locations (e.g., from home). The satellite locations (up to 10) will be eligible to receive the Customer's underlying Business Sense rates, for satellite locations.

<sup>(1)</sup> Effective September 20, 2009, this option is no longer available to new customers.

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**6. BUSINESS SERVICES (Continued)**

**6.1 Message Telecommunications Services (MTS) (Continued)**

**6.1.2 Business Sense (Continued)**

A.	<u>Dial-1 Rates</u>	<u>Current</u>	<u>Maximum</u>
	Per Minute	\$.4900	\$2.00

B. SDS and SDS Toll Free Rate<sup>(1)</sup>

Per Minute	0.2400	2.00
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All calls will be subject to a thirty (30) second minimum. After the initial thirty (30) second minimum, calls will be billed in six (6) second increments.

C. Monthly Recurring Charge

No monthly recurring charge applies.

D. Toll Free Service Option

Per Minute	\$.4900	\$2.00
------------	---------	--------

The monthly recurring charge for Toll Free Service which affords Customers the ability to receive intrastate and interstate long distance calls is located in the Company's interstate Business Schedule located at <http://about.embarq.com/tariffs/>.

<sup>(1)</sup> Effective September 20, 2009, the SDS and SDS Toll Free options are no longer available to new customers.

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6. BUSINESS SERVICES (Continued)

6.1 Message Telecommunications Service (MTS) (Continued)

6.1.3 Enhanced Voice Solutions

If the Company determines the service is not being used for business service or in any other way violates the restrictions of this service, the Subscriber will be ineligible for the service and the Company may terminate the Customer's account.

Calls placed using Operator Services are charged at the applicable rates for those services in lieu of the rates specified herein for Enhanced Voice Solutions. Enhanced Voice Solutions has minimum annual commitment (MAC's) levels with each level having one through three-year commitment terms. Enhanced Voice Solutions is available to single and multi-location customers for outbound calls which originate using switched access facilities and terminate using shared use facilities. A term plan will automatically renew for an equivalent term and minimum annual commitment level at the rates in effect under the prior term plan, unless either the Company or the Customer provides written notification to cancel the plan, with such notification being received by the notified party not less than 45 days prior to the expiration of the term.

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**6. BUSINESS SERVICES (Continued)**

**6.1 Message Telecommunications Service (MTS) (Continued)**

**6.1.3 Enhanced Voice Solutions (Continued)**

An Enhanced Voice Solutions customer must commit to one of the following minimum annual commitment levels of contributory usage charges: (1) \$3,000, (2) \$6,000, (3) \$12,000, (4) \$36,000, or (5) \$60,000. Enhanced Voice Solutions is available on a one-year, two-year or three-year basis. Contributory usage charges are aggregated across outbound, toll free, switched data (inbound and outbound); all locations and all jurisdictions (intrastate, interstate and international) in order to meet the minimum annual commitment level.

The Company reserves the right, after the conclusion of the first three billing months of the Enhanced Voice Solutions customer's contract, to move the customer to a lower commitment level that is more directly comparable to the customer's current usage. Enhanced Voice Solutions customers terminating all Enhanced Voice Solutions services prior to fulfilling their term commitment will be assessed a termination liability in an amount equal to the underutilized portion of the MAC plus the full MAC for any remaining 12 month periods in their term plan agreement. The termination liability will be billed in one lump sum. Customers will not incur this termination liability for their former term plan commitment if they request a new MAC equal to or greater than the previous level and agree to sign a new term plan agreement for a period equal to or greater than the term of their current plan. The customer will, however, be assessed the termination liability if they terminate all Enhanced Voice Solutions service prior to fulfilling their new term commitments.

The rates in effect upon the commencement of the customer's term plan will remain in effect for the duration of the term plan. If the Company decreases the rates for Enhanced Voice Solutions during the term plan, the Customer will receive the lower rates on their first invoice following the effective date of the rate decreases. The Customer may add associated locations at any time during the term. All usage from subsequently-added associated locations will be exempt from any rate increases for the remainder of the term.

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**6. BUSINESS SERVICES (Continued)**

**6.1 Message Telecommunications Service (MTS) (Continued)**

**6.1.3 Enhanced Voice Solutions (Continued)**

Calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

		<u>Per Minute</u>	
		<u>Current</u>	<u>Maximum</u>
<b>A. <u>Dial -1 and Toll Free Rates</u></b>			
1. \$3,000 Commitment Level			
Per Minute			
1 Year		\$0.0600	\$0.300
2 Year		0.0575	0.300
3 Year		0.0550	0.300
2. \$6,000 Commitment Level			
Per Minute			
1 Year		\$0.0575	\$0.300
2 Year		0.0550	0.300
3 Year		0.0525	0.300
3. \$12,000 Commitment Level			
Per Minute			
1 Year		\$0.0550	\$0.300
2 Year		0.0525	0.300
3 Year		0.0500	0.300
4. \$36,000 Commitment Level			
Per Minute			
1 Year		\$0.0550	\$0.300
2 Year		0.0525	0.300
3 Year		0.0500	0.300
5. \$60,000 Commitment Level			
Per Minute			
1 Year		\$0.0550	\$0.300
2 Year		0.0525	0.300
3 Year		0.0500	0.300

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**6. BUSINESS SERVICES (Continued)**

**6.1 Message Telecommunications Service (MTS) (Continued)**

**6.1.3 Enhanced Voice Solutions (Continued)**

Calls will be ... (cont'd)

	<u>Per Minute</u>	
	<u>Current</u>	<u>Maximum</u>
<b>B. <u>SDS and SDS Toll Free Rates</u><sup>(1)</sup></b>		
ALL MAC LEVELS		
Per Minute	\$0.1000	\$0.300

- C. There is no monthly recurring charge associated with the Dial 1 portion of the service. The monthly recurring charge for Toll Free service which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's interstate Business Schedule located at <http://about.embarq.com/tariffs/>.

<sup>(1)</sup> Effective September 20, 2009, the SDS and SDS Toll Free options are no longer available to new customers.

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**6. BUSINESS SERVICES (Continued)**

**6.1 Message Telecommunications Service (MTS) (Continued)**

**6.1.4 Business Basics**

Business Basics offers small business Customers a flat rate for Dial-1 and SDS<sup>(1)</sup>. There is no monthly recurring charge associated with this product.

Toll Free Service is available with this product. A monthly recurring charge for Toll Free Service applies.

To be eligible for Business Basics, business customers must: 1) subscribe to any Solutions Package; 2) be a multi-line Customer with at least one local exchange service line or trunk provided by Embarq LOC or the Company, with a minimum of four lines presubscribed to this service\*; or, 3) be a multi-line Customer with at least five individual business lines or at least two key trunks provided by Embarq LOC or the Company.

Customers who subscribe to this service and subsequently cancel their qualifying service needed to maintain eligibility will be switched, upon notice, to Business Sense as set forth in Section 6.1.2 of this Tariff.

Business Basics Customers' employees may subscribe to the Customer's Business Basics service for up to 10 satellite locations (e.g., from home). The satellite locations (up to 10) will be eligible to receive the Customer's underlying Business Basics rates for satellite locations. Unless, otherwise indicated, all Business Basics calls are rated in full-minute increments. Partial minutes will be rounded up to the next full minute.

	<u>Current</u>	<u>Maximum</u>
A. <u>Dial-1 Rate</u>		
Per Minute	\$0.10	\$2.00

<sup>(1)</sup> Effective September 20, 2009, Switched Data Service (SDS) is no longer available to new customers.

\* This option is grandfathered as of April 9, 2007 and is only available to existing customers.

INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

6. BUSINESS SERVICES (Continued)

6.1 Message Telecommunications Service (MTS) (Continued)

6.1.4 Business Basics (Continued)

	<u>Current</u>	<u>Maximum</u>
B. <u>Toll Free Service Option</u>		
Per Minute	\$0.10	\$2.00

The monthly recurring charge for Toll Free Service which affords Customers the ability to receive intrastate and interstate long distance calls is located in the Company's interstate Business Schedule located at <http://about.embarq.com/tariffs/>.

	<u>Current</u>	<u>Maximum</u>
C. <u>SDS and SDS Toll Free Rate</u> <sup>(1)</sup>		
Per Minute	\$0.24	\$2.00

All calls will be subject to a thirty (30) second minimum. After the initial thirty (30) second minimum, calls will be billed in six (6) second increments.

<sup>(1)</sup> Effective September 20, 2009, the SDS and SDS Toll Free options are no longer available to new customers.

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**7. MISCELLANEOUS SERVICES (Continued)**

**7.1 Directory Assistance (DA)**

**7.1.1 General**

The Company provides the service of connecting Customers to a nationwide Directory Assistance operator for a per-call charge for intrastate information requests. Customers can receive up to two numbers per request. In order to obtain two numbers, the Customer must request two numbers once the Customer reaches the live operator. The fee applies whether or not the Directory Assistance operator furnishes the requested telephone number(s), e.g., the requested telephone number is unlisted, non-published or no record can be found. Requests for information other than telephone numbers will be charged for as requests for telephone numbers.

A credit allowance for Directory Assistance will be provided upon request if a Customer experiences poor transmission quality, is cut-off, receives an incorrect telephone number, or misdials the intended Directory Assistance number.

National Directory Assistance Service gives a Customer the option of completing a call to the called station telephone number received from the Directory Assistance operator without hanging up and originating a new call. National Directory Assistance Service is offered when a Customer requests intrastate Directory Assistance. A call completion charge applies in addition to the Directory Assistance per-call charge if the Customer accepts the offer. When two numbers are requested from Directory Assistance only the second call can be completed. The call completion fee will not apply if the call cannot be completed.

When a Company Operator assists with a Directory Assistance call the appropriate operator handling charges will apply in addition to the Directory Assistance charge.

Requests will be limited to two (2) per call.

A credit allowance for Directory Assistance will be provided upon request if the Subscriber experiences poor transmission quality, is cut off, receives an incorrect telephone number or misdials the intended Directory Assistance number.

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**7. MISCELLANEOUS SERVICES (Continued)**

**7.1 Directory Assistance (DA) (Continued)**

**7.1.2 Rates and Charges**

**A. Direct Dialed Calls**

	<u>Current</u>	<u>Maximum</u>
(1) Per-call charge	\$0.50	\$ .50
(2) Call completion charge-automated	0.50	1.30

**B. Operator Assisted Calls**

(1) Per-call charge	\$0.50	\$ .50
(2) Call completion charge	0.50	1.30
(3) Operator Service charges	See Section 7.4	

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**7. MISCELLANEOUS SERVICES (Continued)**

**7.2 Operator Service**

**7.2.1 General**

Operator Service is available to Customers for operator-assisted calls. Access to the Company's Operator can be from either tone-generating and/or rotary-dial telephone instruments and is obtained by dialing one or more of the following dialing methods, depending upon the LEC access arrangements and/or area of origination. When calling from a payphone, hotel, motel, or other transient location, refer to the telephone instrument for dialing instructions.

Customers who are presubscribed to the Company as their Primary Interexchange Carrier may dial "00" to reach a Company operator; or dial "0+ the called telephone number (NPA+ NXX-XXXX)" for long distance calling assistance from equal access (FGD) areas.

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**7. MISCELLANEOUS SERVICES (Continued)**

**7.2 Operator Service (Continued)**

**7.2.2 Rates and Charges**

The following rates will apply to operator handled calls placed within the State of Arizona. Calls placed by Customers utilizing these services will be charged their respective usage rates plus the applicable Call Placement Charge(s) or Connection Fee.

**A. Call Placement Charges or Connection Fees**

<u>Class Of Service</u>	<u>Call Placement Charge Or Connection Fee</u>			
	<u>Non-Transient</u>		<u>Transient<sup>(1)</sup></u>	
	<u>Current</u>	<u>Maximum</u>	<u>Current</u>	<u>Maximum</u>
(1) Station-to-Station	\$1.55	\$1.55	\$5.00	\$5.00
(2) Person-to-Person	3.00	3.00	5.00	5.00
(3) Collect Station-to-Station	1.55	1.55	5.00	5.00
(4) Collect Person-to-Person	3.00	3.00	5.00	5.00
(5) Third-Party Billing				
(a) Station-to-Station	2.00	2.00	5.00	5.00
(b) Person-to-Person	4.00	4.00	5.00	5.00
(6) Problem Assistance	0.00	4.00	0.00	5.00
(7) Operator-Dialed Surcharge <sup>(2)</sup>	1.15	2.00	1.15	5.00

<sup>(1)</sup> Includes payphones, hotels, motels, or other transient locations.

<sup>(2)</sup> This surcharge applies in addition to all Station-to-Station and Person-to-Person Operator Service charges when the Customer has the ability to dial all the digits necessary for call completion but dials instead "0" or "00-" to reach the Company's operator to have the operator complete the call. The surcharge will be applied to all Operator Service calls completed by an operator except for calls which: 1) cannot be completed by the Customer due to equipment failure or trouble on the Company's network; or 2) default to an operator for assistance while using a toll free collect service.

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7. MISCELLANEOUS SERVICES (Continued)

7.2 Operator Service (Continued)

7.2.2 Rates and Charges (Continued)

A. Call Placement Charges or Connection Fees (Continued)

<u>Class Of Service</u> (Continued)	<u>Call Placement Charge Or Connection Fee</u>			
	<u>Non-Transient</u>		<u>Transient<sup>(2)</sup></u>	
	<u>Current</u>	<u>Maximum</u>	<u>Current</u>	<u>Maximum</u>
(8) Busy Line Verification <sup>(1)</sup>	\$3.75	\$3.75	\$5.00	\$5.00
(9) Emergency Interruption <sup>(1)</sup>	3.75	3.75	5.00	5.00

B. Usage Rates

	<u>Per Minute of Use</u>	
	<u>Current</u>	<u>Maximum</u>
Transient <sup>(2)</sup>	\$0.89	\$2.00
Non-Transient	0.89	\$2.00

<sup>(1)</sup> The Busy Line Verification charge applies when the Company provides operator assistance to determine if there is an ongoing conversation at a called station. The Emergency Interruption surcharge applies in addition to the Busy Line Verification charge when the Company provides operator assistance to interrupt an ongoing conversation, regardless of whether the interruption is successful.

<sup>(2)</sup> Includes payphones, hotels, motels, or other transient locations.

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**7. Miscellaneous Services (Continued)**

**7.3 Payphone Surcharge**

**7.3.1 General**

Payphone Surcharge will be applied to all completed intrastate long distance calls placed from a public/semi-public payphone when:

- A. An alternate billing method is used for commercial credit card, collect or third-party calls.
- B. Long distance calls are placed via a designated toll free number, (e.g. Prepaid Calling Cards).
- C. Directory Assistance calls are made.

The Payphone Surcharge will be applied in addition to all other applicable surcharges, Operator Service Call Placement Charges or usage rates.

The following per-call surcharge will be applied to all completed intrastate calls made from a public/semi-public payphone, as described preceding.

**7.3.2 Rates and Charges**

	<u>Current</u>	<u>Maximum</u>
Dial around compensation	\$0.26	\$2.00

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**8. Promotional Offerings**

The Company may from time to time engage in special promotional service offerings designed to attract new customers or to increase existing subscribers' awareness of a particular tariff offering. These offerings may be limited to certain dates, and/or times.

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**9. DATA SERVICES**

**9.1 TERMS AND CONDITIONS**

In addition to the terms and conditions specified in Section 4 of this Tariff, the terms and conditions specified following apply to Data Services.

**9.1.1 Application for Service**

Application for Service is the Company order process that includes technical, billing and other descriptive information provided by the Customer which allows the Company to provide requested communications services for the Customer and Customer's authorized users. Upon acceptance by the Company, the Application for Service becomes a binding contract between the Customer and the Company for the provision and acceptance of services.

An Application for Service may be changed by Customer upon written notice to the Company, subject to acceptance and confirmation by the Company, provided that a charge shall apply to any change when the request is received by the company after notification by the Company of the acceptance and confirmation. Such charge shall be the sum of the charges and costs for access facilities and other services and features and the lesser of (i) the monthly recurring rate for each service component that has been canceled as a result of the change times the appropriate minimum service period, plus the applicable installation or non-recurring charges, and (ii) the costs incurred by the Company in accommodating each change, less net salvage.

Costs incurred by the Company will include the direct and indirect cost of facilities specifically provided or used; the costs of installation, including design preparation, engineering, supply expense, labor and supervision, general and administrative, and any other costs resulting from the preparation, installation and removal effort.

If the Customer or applicant delays activation of his service during the period thirty (30) days preceding the scheduled installation date for a period of more than one (1) week, normal charges for local distribution facilities (LDF) shall apply from the scheduled date of installation. In the event that the Customer-induced delay exists for more than thirty (30) days after the scheduled installation date, the Company may consider the delay a cancellation of application for service.

If special construction has been started prior to cancellation, a charge equal to the costs incurred in the special construction, less net salvage, applies. In determining the charge, cancelled service is treated as discontinued as of the date on which it was to have started when the Company incurs any expense in connection therewith or in preparation therefore which would not otherwise have been incurred, provided that the Customer or applicant had advised the Company in writing not to proceed with the installation or special construction.

If the Company should assume a termination liability or other obligation for an access facility, that liability or obligation shall be the responsibility of the Company's Customer.

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9. DATA SERVICES (Continued)

9.1 TERMS AND CONDITIONS (Continued)

9.1.1 Application for Service (Continued)

A. Cancellation of Application for Service

When the Customer or applicant has requested the Company to cancel the application for service prior to service installation, cancellation charges will apply. Cancellation charges for both the underlying services and Local Access Facilities will be based on the stage at which the Access Service Request ("ASR") is at, either the Pre-Access Service Request ("Pre-ASR") or the Post-Access Service Request ("Post-ASR") stage.

The Pre-ASR stage is when the ASR is complete but has not yet been sent to the Local Exchange Company ("LEC") or the Alternate Access Vendor ("AAV"). The Post-ASR stage is when the ASR is complete and has been sent to the LEC or AAV.

The amount of the cancellation charge will vary according to the category of service ordered and at which stage the cancellation occurred (Pre-ASR or Post-ASR). Categories of services are: (1) the Service Component based on IXC ordered and; (2) the Access Component based on type of access ordered. See Service Cancellation Charges in this Tariff.

B. Change of an Application for Service

An Application for Service may be changed by the Customer upon written notice to the Company, subject to acceptance and confirmation by the Company provided that a charge shall apply to any change when the request is received by the Company after notification by the Company of the acceptance and confirmation.

Such charge shall be the sum of the charges and costs for Private Line Service incurred by the Company in accommodating each change including the direct and indirect costs of facilities specifically provided or used; the costs of installation (including design preparation, engineering, supply expense, labor and supervision, general and administrative) and any other costs resulting from the preparation, installation and removal effort.

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9. DATA SERVICES (Continued)

9.1 TERMS AND CONDITIONS (Continued)

9.1.2 Obligations of the Customer

In instances where the Company is connecting its service to the Customer's own Customer-provided communications system or equipment or to any service or equipment provided by others, the Customer must ensure that the equipment or system must provide answer supervision upon the delivery of the call to the switching equipment or to the equipment connected to the communications system. When service is directly connected to a communications system at a Customer's premises, answer supervision must be provided when the call terminates in or passes through the first Customer premise equipment on that communications system, such as but not limited to when a call is (1) answered by a local station; (2) answered by an attendant; (3) routed to a recorded announcement; or (4) routed elsewhere by the switching system.

The Customer must obtain an adequate number of facilities for Company Services to handle the Customer's expected demand in order to prevent interference or impairment of this service and or any other service provided by the Company considering (1) total call volume; (2) average call duration; (3) time-of-day characteristics and (4) peak calling period. The Company, without incurring any liability, may disconnect or refuse to furnish any toll free service to a Customer that fails to comply with these conditions. In case of disconnection, the Customer will be notified at least five days in advance of the disconnect. Notification may be by mail or in person.

In compliance with the obligations imposed on the Company by the Federal Communications Commission, Customer represents and warrants, on behalf of itself and its affiliates, subsidiaries, and agents, that it is not a reseller and that it does not intend to resell the services or engage in other activity that would require the Company to verify Customer's authorization as a reseller as required by 47 CFR 64.1195. If Customer or its affiliates, subsidiaries, or agents breach these representations or warranties, this agreement will terminate immediately and subject Customer to the liability imposed for termination by the Company for material breach. These provisions are not intended to prohibit resale, but are intended to prevent misrepresentations by resellers in an attempt to circumvent the rules or regulations of the FCC, or other governmental bodies with jurisdiction over the provision of communications services for resale.

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9. DATA SERVICES (Continued)

9.1 TERMS AND CONDITIONS (Continued)

9.1.3 Minimum Service Period

The minimum service period is one year.

9.1.4 Connection with Other Communications Services

A Customer may connect communications services provided by other duly authorized and regulated common carriers to the Company's service. A Customer may also connect with privately owned communications systems, subject to the technical limitations established by the Company.

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9. DATA SERVICES (Continued)

9.1 TERMS AND CONDITIONS (Continued)

9.1.5 Alternative Access Facilities

The Company will undertake to provide Alternative Access Facilities as requested and ordered by the Customer when such facilities are available and approved by the Company. At the discretion of the Company, such alternative access facility arrangements also may be utilized in lieu of LEC facilities. Access provided via alternative access facilities will be charged according to the rates and charges set forth in this Tariff unless Special Service Arrangements are involved as described in Section 9.1.8 following.

9.1.6 Expedited Service Charge

At the request of the Customer, the Company will coordinate the expedite of circuit delivery from the access provider for any access facilities ordered and maintained by the Company. In such instances, an expedited service charge will be assessed on an individual case basis.

9.1.7 Out-of-Hours Work Charge

This charge is to cover the additional costs incurred by the Company when performing standard tariffed services outside of normal work hours. This charge applies to each hour expended rounded to the nearest half hour. It applies in addition to the standard Tariff charges for the work requested.

9.1.8 Special Service Arrangements

The rates and charges set forth in this Tariff provide for furnishing service by means of facilities selected by the Company. Custom service is involved where one or more of the following conditions are present:

- A. At the request of the Customer, the Company provides service by means of facilities or a type other than that which the Company would otherwise use to provide service to the Customer. This type of custom service might involve Customer-specified routing or expedited construction.
- B. At the request of the Customer, the Company provides technical assistance of a design or consulting nature, beyond that of just properly matching Customer's equipment with that of the Company's facilities.

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**9. DATA SERVICES (Continued)**

**9.1 TERMS AND CONDITIONS (Continued)**

**9.1.9 Provision of Service with Non-Fiber Access Facilities**

Private Line Services may be provided using non-fiber access facilities at the request of the Customer. However, in such cases, the Company may not meet the performance objectives and applicable standards for service set forth in this Tariff. Under no circumstances shall the Company be responsible for any direct, indirect, special, incidental or consequential damages arising directly or indirectly from the provision of service using such facilities, including without limitation any loss of Customer income or profits. The Customer shall indemnify and hold harmless the Company from any and all claims, actions, costs, expenses and damages associated with or arising out of Customer's use of such facilities.

**9.1.10 Discontinuance of Service without Liability**

A Customer will not be penalized for discontinuing a private line agreement if:

- A. A revision in the Private Line Services Tariff provisions results in higher plan rates for the plan to which the Customer has committed. The Customer may request affected circuits be disconnected up to 30 days after the effective date of the higher Tariff rates without penalty. Otherwise, the Customer's existing agreement remains in effect and the new rates will be billed.
- B. The Customer selects a new plan having a longer term.

**9.1.11 Trouble Shooting at Customer's Premises**

This charge is to cover the cost to the Company of a visit to Customer's premises to determine what equipment is the cause of a malfunctioning channel. This charge applies in cases where the Company identifies the trouble to be caused by Customer-provided equipment and is unrelated to any malfunction of the Company's service. The charge applies from the time the Company's personnel are dispatched until the problem is identified.

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9. DATA SERVICES (Continued)

9.2 LOCAL ACCESS FACILITIES

9.2.1 General Description

In order to subscribe to the Company's data products with dedicated access, the Customer must gain entry to the Company's network by means of Local Access Facilities. Such Local Access Facilities will generally be ordered from local telephone companies in the Customer's name, by the Company, as agent. The Company will bill the Customer for these facilities.

Any special construction or non-standard charges assessed by the local telephone company supplying the Local Access Facility will also be the responsibility of the Customer. On occasions when alternative facilities are necessary (those provided in lieu of Company-designated access provided facilities), the Company will charge the Customer according to the rates and charges set forth in this Tariff unless Special Service Arrangements are involved as described in Section 9.1.8 of this Tariff.

The Company's scope of work for alternative access facilities may include, but are not limited to, detailed assessment or engineering studies, alternative vendor interface and installation supervision.

Central Office Connection charges apply in all cases in which a Customer wishes to connect to the Company network. The applicable charges are determined based on the type of access interconnected.

Access Coordination will apply in those cases where the Company acts as the Customer's agent and orders Local Access Facilities. The applicable charges are determined based on the type of access ordered.

Local Access Facilities for 56 Kbps, T-1, T-3, OC-3, and OC-12 access require a minimum commitment period of one year, unless otherwise defined through a vendor-provided term plan offering (ordered by the Company on behalf of the Customer via a letter of agency from the Customer). Any termination liabilities incurred by the Company as a result of such plans shall be solely the responsibility of the Customer.

Charges for Local Access Facilities are applied based upon the applicable local exchange company's rates and charges.

The Company reserves the right to restrict interconnection at either the wire center serving the Company POP or the Company POP itself.

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9. DATA SERVICES (Continued)

9.2 LOCAL ACCESS FACILITIES (Continued)

9.2.2 Service Components and Rates

A. Central Office Connection

	<u>Monthly Recurring Charge</u>	<u>Installation Charge</u>
56 Kbps Access	(1)	(1)
T-1 Access	(1)	(1)
T-3 Access	(1)	(1)
OC-3 Access	(1)	(1)
OC-12 Access	(1)	(1)

(1) The Company's Monthly Recurring and Installation Charges for Local Access Facilities mirror its interstate Local Access Facilities charges. See the Company's interstate Schedule No. 3 located at <http://about.embarq.com/tariffs/>.

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9. DATA SERVICES (Continued)

9.2 LOCAL ACCESS FACILITIES (Continued)

9.2.2 Service Components and Rates (Continued)

B. Access Coordination Fee

	<u>Monthly Recurring Charge</u>	<u>Installation Charge</u>
56 Kbps Access	(1)	(1)
T-1 Access	(1)	(1)
T-3 Access	(1)	(1)
OC-3 Access	(1)	(1)
OC-12 Access	(1)	(1)

C. Access Facility Charges

	<u>Monthly Recurring Charge</u>	<u>Installation Charge</u>
56 Kbps Access	(1)	(1)
T-1 Access	(1)	(1)
T-3 Access	(1)	(1)
OC-3 Access	(1)	(1)
OC-12 Access	(1)	(1)

(1) The Company's Monthly Recurring and Installation Charges for Local Access Facilities mirror its interstate Local Access Facilities charges. See the Company's interstate Schedule No. 3 located at <http://about.embarq.com/tariffs/>.

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9. DATA SERVICES (Continued)

9.2 LOCAL ACCESS FACILITIES (Continued)

9.2.2 Service Components and Rates (Continued)

D. Miscellaneous Services

This section includes miscellaneous services provided in conjunction with the Company's primary service offerings.

(1) Trouble Shooting At Customer's Premises

This charge is to cover the cost to the Company of a visit to Customer's premises to determine what equipment is the cause of a malfunctioning channel. This charge applies in cases where the Company identifies the trouble to be caused by Customer provided equipment and is unrelated to any malfunction of the Company's service. The charge applies from the time the Company personnel are dispatched until the problem is identified.

<u>Per Hour</u>	<u>Minimum</u>
(1)	(1)

(1) The Company's Nonrecurring Charges for Trouble Shooting At Customer's Premises mirror its interstate Trouble Shooting At Customer's Premises. See the Company's interstate Schedule No. 3 located at <http://about.embarq.com/tariffs/>.

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9. DATA SERVICES (Continued)

9.2 LOCAL ACCESS FACILITIES (Continued)

9.2.2 Service Components and Rates (Continued)

D. Miscellaneous Services (Continued)

(2) Out-of-Hours Work Charge

This charge covers the additional costs incurred by the Company when performing standard services outside of normal work hours. This charge applies to each hour expended rounded to the nearest half-hour. It applies in addition to the standard charges for the work requested.

Per Hour  
(1)

(3) Moves and Rearrangements

The Customer may move locations or order his service arrangement (e.g., tie line, foreign exchange, etc.) changed with or without a move. Rearrangements shall also include adding, changing or deleting circuits or services embedded in a Local Access Facility. It is the Customer's obligation to notify the Company in writing at least 90 calendar days in advance when a move or rearrangement is to be made. If the Company is given inadequate notification, the Company will not be liable for issuing credit for the period between the date the Customer desires the moved or rearranged service and the date the move or rearrangement is actually made for the Customer's use.

Nonrecurring Charge  
(1)

Rate per Channel-End

(4) Record Change

When a Customer requests a record change, the Customer will be billed a nonrecurring charge for each record change occurrence. A record change is described as any Customer-requested change in the permanent records of a Customer that does not require any physical or technical adjustments to the service, such as a name change or billing address change.

Nonrecurring Charge  
(1)

Each occurrence

(1) The Company's Nonrecurring Charges for Out-of-Hours Work Charge, Moves and Rearrangements, and Record Change mirror its interstate Out-of-Hours Work Charge, Moves and Rearrangements, and Record Change. See the Company's interstate Schedule No. 3 located at <http://about.embarq.com/tariffs/>.

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9. DATA SERVICES (Continued)

9.2 LOCAL ACCESS FACILITIES (Continued)

9.2.2 Service Components and Rates (Continued)

D. Miscellaneous Services (Continued)

(5) B8ZS Pricing

At the request of the Customer, the Company will provide B8ZS arrangements, where available from the Local Exchange Company. Such arrangements will be provided, at a charge based on local access company charges. The Company's Monthly Recurring and Installation Charges for Local Access Facilities mirror its interstate Local Access Facilities charges. See the Company's interstate Schedule No. 3 located at <http://about.embarq.com/tariffs/>.

(6) Entrance Facility Charges

When a Customer is involved in an access arrangement which utilizes Entrance Facilities provided by the Company, but for which the Customer makes direct payment of access charges to a local service provider, the Company will assess a charge in order to recover for the investment in Entrance Facilities. Such arrangements will be provided at rates and charges based on applicable local exchange company charges.

	<u>Nonrecurring Charge</u>	<u>Monthly Recurring Charge</u>
Entrance Facility Charges	(1)	(1)

(1) The Company's Monthly Recurring and Nonrecurring Charges for Entrance Facility Charges mirror its interstate Entrance Facility Charges. See the Company's interstate Schedule No. 3 located at <http://about.embarq.com/tariffs/>.

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9. DATA SERVICES (Continued)

9.2 LOCAL ACCESS FACILITIES (Continued)

9.2.2 Service Components and Rates (Continued)

E. Cancellation Charges

Nonrecurring charges apply when Local Access Facilities are cancelled:

<u>Access Facility</u>	<u>NRC</u>
56 Kbps	N/A
T-1	(1)
T-3	(1)
OC-3	(1)
OC-12	(1)

(1) The Company's Nonrecurring Charges for Cancellation Charges mirror its interstate Cancellation Charges. See the Company's interstate Schedule No. 3 located at <http://about.embarq.com/tariffs/>.

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9. DATA SERVICES (Continued)

9.3 FRAME RELAY SERVICE

9.3.1 General Description

Frame Relay Service is a fast packet network that permits the transmission of data at speeds of 56 Kbps, 64 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, 512 Kbps, 640 Kbps, 768 Kbps, 1.544 Mbps, or 44.210 Mbps using Permanent Virtual Circuits (PVCs) to connect multiple Local Area Networks (LANs). Frame Relay Service is currently available throughout the contiguous United States where Local Access Facilities are available.

There are three primary components to the monthly recurring pricing of Frame Relay Service: Local Access Facilities (dedicated), Access Channels (ports) and Permanent Virtual Circuits (PVCs).

Local Access Facilities must be obtained to access Frame Relay Service and are available at the following data speeds: 56 Kbps, T-1 and T-3.

Access Channel port speeds are selected to accommodate the various PVCs that will use that particular Access Channel. Access Channel data speeds range from 56 Kbps to T-3 (45 Mbps). The Access Channel must be large enough to accommodate the cumulative egress of all PVCs connected to a particular Access Channel.

PVCs interconnect the Customer's specific end-points on the interexchange network. PVCs use packet-switching technology to automatically route around network-related failures. PVCs are pre-defined for each pair of end-point devices so a virtual network path (circuit) is always available without any call set-up delay. This results in faster access to the network, better response time for end user applications, and a high degree of network security. The Company's PVCs are Frame Relay for LAN.

For service, the date the service is installed and available, or the date specified on the Customer's order form, whichever is later, will be the date on which all nonrecurring charges will be invoiced and invoicing for all recurring charges will commence.

Customers may subscribe to Frame Relay Service for one, two or three years.

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9. DATA SERVICES (Continued)

9.3 FRAME RELAY SERVICE (Continued)

9.3.2 Term Plan

Customers may subscribe to Frame Relay Service under one, two or three year term plans. The rates in effect for Frame Relay Service and Local Access Facilities at the time the Customer commits to a term plan will be fixed for the duration of the term plan. The term will begin on the first day of the month following the date the service is installed and available. Upon expiration, the term will be automatically extended at the term plan rates for successive ninety (90) day periods, unless sixty (60) days prior to the end of the term or each such extension either (a) the Customer or the Company provides written notice to the other that it does not want such extension, or (b) the Customer subscribes to another term plan for which the rates of the new term will apply.

If additional Customer sites are added to a Customer's Frame Relay Service after the initial subscription to a term plan, such sites will be incorporated into the Customer's term plan and will have the same termination date as the Customer's original term plan. Existing Customers may subscribe to a new term plan for Frame Relay Service of the same or greater value prior to the end of the Customer's existing term plan without incurring any termination liability if the new term plan extends beyond the old term plan termination date by at least one year or if the new term plan is for three years.

9.3.3 Termination Liability

To terminate Frame Relay Service the Customer must provide the Company with thirty (30) days prior written notice.

Customers terminating service prior to fulfilling their term commitment will be assessed a termination liability in an amount equal to a lump sum of fifty percent (50%) of the monthly recurring charges for each circuit cancelled multiplied by the number of months remaining in the term plan. Customer will not have any termination liability if another Company service of the same or greater monthly price and volume and a term no less than the remaining months of the term plan or one (1) year, whichever is greater, is ordered at the same time the notice of termination is received. Customer will also be liable for a pro-rata amount of any waived installation charges based on the number of months remaining in the term plan.

If service is terminated by the Company for cause and the Customer has subscribed to service under a term plan, the Customer will be charged the termination liability associated with the term plan.

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9. DATA SERVICES (Continued)

9.3 FRAME RELAY SERVICE (Continued)

9.3.4 Rates and Charges

A. Installation Charges

(1) Per Access Channel

Data Speeds

Nonrecurring Charge

Current

Maximum

56 Kbps to 768 Kbps	\$ 125.00	500.00
1536 Kbps	250.00	1,000.00
T-3 (45 Mbps)	2,200.00	8,800.00

(2) <u>Per PVC</u>	\$ 25.00	100.00
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B. Monthly Recurring Charges (MRC)

(1) Access Channels

<u>Data Speeds</u>	<u>1 Year MRC</u>		<u>2 Year MRC</u>		<u>3 Year MRC</u>	
	<u>Current</u>	<u>Max</u>	<u>Current</u>	<u>Max</u>	<u>Current</u>	<u>Max</u>
56 Kbps	\$ 93.00	\$ 400.00	\$ 86.00	\$ 400.00	\$ 79.00	\$ 320.00
64 Kbps	93.00	400.00	86.00	400.00	79.00	320.00
128 Kbps	200.00	800.00	185.00	800.00	170.00	680.00
256 Kbps	227.00	900.00	210.00	800.00	193.00	770.00
384 Kbps	320.00	1,200.00	296.00	1,200.00	273.00	1,100.00
512 Kbps	402.00	1,600.00	373.00	1,500.00	343.00	1,350.00
640 Kbps	459.00	1,800.00	425.00	1,700.00	391.00	1,550.00
768 Kbps	514.00	2,000.00	476.00	1,900.00	438.00	1,750.00
1536 Kbps	809.00	3,200.00	749.00	3,000.00	689.00	2,750.00
T-3 (45 Mbps)	9,261.00	36,000.00	8,575.00	34,000.00	7,889.00	31,550.00

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**INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**

9. DATA SERVICES (Continued)

9.3 FRAME RELAY SERVICE (Continued)

9.3.4 Rates and Charges (Continued)

B. Monthly Recurring Charges (MRC) (Continued)

(2) Permanent Virtual Circuit (PVC)

<u>Data Speeds</u>	<u>MRC</u>	
	<u>Current</u>	<u>Maximum</u>
0 Kbps	\$ 7.00	\$ 28.00
16 Kbps	21.00	84.00
32 Kbps	30.00	120.00
48 Kbps	46.00	184.00
64 Kbps	55.00	220.00
128 Kbps	110.00	440.00
192 Kbps	168.00	672.00
256 Kbps	237.00	948.00
320 Kbps	316.00	1,264.00
384 Kbps	335.00	1,340.00
448 Kbps	389.00	1,556.00
512 Kbps	445.00	1,780.00
576 Kbps	511.00	2,044.00
640 Kbps	575.00	2,300.00
704 Kbps	643.00	2,572.00
768 Kbps	708.00	2,832.00
832 Kbps	774.00	3,096.00
896 Kbps	841.00	3,364.00
960 Kbps	907.00	3,628.00
1024 Kbps	974.00	3,896.00

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9. DATA SERVICES (Continued)

9.4 PRIVATE LINE SERVICES

9.4.1 General Description

Private Line Service is a non-switched, non-usage sensitive, point-to-point service which is dedicated exclusively to one Customer. The Company offers Private Line Service within the contiguous United States between Company Points of Presence (POP) on a fiber optic network. This terrestrial service provides for two-way simultaneous transmission of signals at data speeds of 1.544 Mbps up to 622.08 Mbps. Local Access Facilities may limit the performance specifications that the end user can anticipate.

Private Line Services offered are:

- TransLink (T-1/DS-1)
- LightLink (T-3/DS-3)
- OptiPoint-3 (OC-3)
- OptiPoint-12 (OC-12)

A. TransLink Service

TransLink Service provides a high capacity channel for the transmission of 1.544 Mbps isochronous serial data having a line code of Bipolar Return-to-Zero (BPRZ). TransLink Service is provided between two points located within the contiguous United States. The required format and interface specifications are contained in Technical Reference Publications GR-54 and GR-342. The performance objectives for TransLink Service between the Company's Points of Presence are as follows:

<u>Airline Miles</u>	<u>%Network Availability</u>	<u>% Error Free Seconds</u>
0 - 250 Miles	99.97%	99.89%
251 - 1,000 Miles	99.96%	99.85%
1,001+ Miles	99.95%	99.83%

TransLink Service requires Local Access Facilities as described in Section 9.2 and is subject to the availability of T-1 access by the local exchange company.

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9. DATA SERVICES (Continued)

9.4 PRIVATE LINE SERVICES (Continued)

9.4.1 General Description (Continued)

B. LightLink Service

LightLink Service provides a high capacity channel for the transmission of 44.736 Mbps isochronous serial data having a line code of Bipolar with Three Zero Substitution (B3ZS). LightLink Service is provided between two points located within the contiguous United States. The required format and interface specifications are contained in Technical Reference Publications 62508 and 62411, and the associated Addendum TR-INS-000342 and TR-NPL-000054. The performance objectives for LightLink Service between the Company's Points of Presence are as follows:

<u>Airline Miles</u>	<u>% Availability</u>	<u>% Error Free Seconds</u>
0 - 250 Miles	99.99%	99.90%
251 - 1,000 Miles	99.99%	99.80%
1,001+ Miles	99.98%	99.70%

LightLink service requires T-3 Local Access Facilities as described in Section 9.2 and is subject to the availability of T-3 access by the local exchange company.

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9. DATA SERVICES (Continued)

9.4 PRIVATE LINE SERVICES (Continued)

9.4.1 General Description (Continued)

C. OptiPoint-3 (OC-3) Service

OptiPoint-3 (OC-3) Service is a high speed optical transmission service supporting voice, data, and video applications in a point-to-point fashion. OptiPoint-3 (OC-3) Service offers 155.520 Mbps of bandwidth and provides the equivalent of 2,016 Voice Grade (DS-0) circuits or 84 T-1 facilities. The performance objectives for OptiPoint-3 (OC-3) Service between the Company's Points of Presence are as follows:

<u>Airline Miles</u>	<u>% Availability</u>	<u>% Error Free Seconds</u>
0 - 250 Miles	99.999%	99.97%
251 - 1,000 Miles	99.998%	99.96%
1,001+ Miles	99.997%	99.95%

OptiPoint-3 (OC-3) Service requires OC-3 Local Access Facilities as described in Section 9.2 and is subject to the availability of OC-3 access by the local exchange company.

D. OptiPoint-12 (OC-12) Service

OptiPoint-12 (OC-12) Service is a high speed optical transmission service supporting voice, data, and video applications in a point-to-point fashion. OptiPoint-12 (OC-12) Service offers 622.080 Mbps of bandwidth and provides the equivalent of 8,064 Voice Grade (DS-0) circuits or 336 T-1 facilities. The performance objectives for OptiPoint-12 (OC-12) Service between the Company's Points of Presence are as follows:

<u>Airline Miles</u>	<u>% Availability</u>	<u>% Error Free Seconds</u>
0 - 250 Miles	99.999%	99.97%
251 - 1,000 Miles	99.998%	99.96%
1,001+ Miles	99.997%	99.95%

OptiPoint-12 (OC-12) Service requires OC-12 Local Access Facilities as described in Section 9.2 and is subject to the availability of OC-12 access by the local exchange company.

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9. DATA SERVICES (Continued)

9.4 PRIVATE LINE SERVICES (Continued)

9.4.2 Optional Service Features

A. Clear Channel Capability

Clear Channel Capability provides Customers the use of the full 64 Kbps per DS-0 channel and allows DS-0 and DS-1 transmissions with more than 15 consecutive zeros. Clear Channel Capability is supported for:

- TransLink (T-1)

Clear Channel Capability is supported only by the use of the Bipolar with Eight Zero Substitution (B8ZS) line coding technique. Clear Channel Capability requires B8ZS on the T-1 Local Access Facilities. Customer premises equipment must also be B8ZS- compatible.

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9. DATA SERVICES (Continued)

9.4 PRIVATE LINE SERVICES (Continued)

9.4.3 Term Plan

Customers may subscribe to Private Line Services under one, two or three year term plans. The rates in effect for Private Line Services and Local Access Facilities at the time the Customer commits to a term plan will be fixed for the duration of the term plan. The term will begin on the first day of the month following the date the service is installed and available. Upon expiration, the term will be automatically extended at the term plan rates for successive ninety (90) day periods, unless sixty (60) days prior to the end of the term or each such extension either (a) the Customer or the Company provides written notice to the other that it does not want such extension, or (b) the Customer subscribes to another term plan for which the rates of the new term will apply.

If additional Customer sites are added to a Customer's Private Line Service after the initial subscription to a term plan, such sites will be incorporated into the Customer's term plan and will have the same termination date as the Customer's original term plan. Existing Customers may subscribe to a new term plan for Private Line Services of the same or greater value prior to the end of the Customer's existing term plan without incurring any termination liability if the new term plan extends beyond the old term plan termination date by at least one year or if the new term plan is for three years.

9.4.4 Termination Liability

To terminate Private Line Services the Customer must provide the Company with thirty (30) days prior written notice.

Customers terminating service prior to fulfilling their term commitment will be assessed a termination liability in an amount equal to a lump sum of fifty percent (50%) of the monthly recurring charges for each circuit cancelled multiplied by the number of months remaining in the term plan. Customer will not have any termination liability if another Company service of the same or greater monthly price and volume and a term no less than the remaining months of the term plan or one (1) year, whichever is greater, is ordered at the same time the notice of termination is received. Customer will also be liable for a pro-rata amount of any waived installation charges based on the number of months remaining in the term plan.

If service is terminated by the Company for cause and the Customer has subscribed to service under a term plan, the Customer will be charged the termination liability associated with the term plan.

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9. DATA SERVICES (Continued)

9.4 PRIVATE LINE SERVICES (Continued)

9.4.5 Service Components and Rates

A. Channel Mileage Charges

The charge for intercity communications channels is based on mileage and channel bandwidth. Mileage is the intercity mileage between Company's Points of Presence as located in cities wherein the Company holds itself out to provide service. Each circuit connected between two Customer interface points will be construed as an individual circuit for rate compilation purposes. The Minimum monthly recurring charge applies unless the actual intercity mileage when multiplied by the banded per mile monthly recurring charge exceeds the Minimum monthly recurring charge.

(1) TransLink

<u>Data Speeds</u>	<u>1 Year</u>		<u>2 Year</u>		<u>3 Year</u>	
	<u>MRC</u>		<u>MRC</u>		<u>MRC</u>	
	<u>Current</u>	<u>Max</u>	<u>Current</u>	<u>Max</u>	<u>Current</u>	<u>Max</u>
Minimum	\$336.06	\$1,344.00	\$282.29	\$1,129.00	\$262.13	\$1,048.00
0-299 Miles	1.47	5.88	1.24	4.96	1.15	4.60
300-399 Miles	1.08	4.32	0.93	3.72	0.86	3.44
400-499 Miles	0.88	3.52	0.75	3.00	0.70	2.80
500-599 Miles	0.54	2.16	0.48	1.92	0.44	1.76
1,000 + Miles	0.39	1.56	0.35	1.40	0.33	1.32

(2) LightLink

	<u>1 Year</u>		<u>2 Year</u>		<u>3 Year</u>	
	<u>MRC</u>		<u>MRC</u>		<u>MRC</u>	
	<u>Current</u>	<u>Max</u>	<u>Current</u>	<u>Max</u>	<u>Current</u>	<u>Max</u>
Minimum	\$1,332.32	\$5,329.00	\$1,211.20	\$4,844.00	\$1,162.75	\$4,651.00
0-299 Miles	6.47	25.88	5.88	23.52	5.64	22.56
300-399 Miles	4.95	19.80	4.58	18.32	4.31	17.24
400-499 Miles	4.14	16.56	3.84	15.36	3.68	14.72
500-599 Miles	3.33	13.32	3.09	12.36	2.96	11.84
1,000 + Miles	2.18	8.72	2.06	8.24	2.02	8.08

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**INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**

9. DATA SERVICES (Continued)

9.4 PRIVATE LINE SERVICES (Continued)

9.4.5 Service Components and Rates (Continued)

A. Channel Mileage Charges (Continued)

(3) OptiPoint-3 (OC-3)

	1 Year		2 Year		3 Year	
	<u>Current</u>	<u>Max</u>	<u>Current</u>	<u>Max</u>	<u>Current</u>	<u>Max</u>
Minimum	\$3,400.37	\$13,601.00	\$3,091.25	\$12,365.00	\$2,859.40	\$11,437.00
0-299 Miles	16.73	66.92	15.56	62.24	14.40	57.60
300-399 Miles	13.05	52.20	12.14	48.56	11.53	46.12
400-499 Miles	10.94	43.76	10.18	40.72	9.67	38.68
500-599 Miles	7.60	30.40	7.07	28.28	6.72	26.88
1,000 + Miles	6.18	24.72	5.89	23.56	5.45	21.80

(4) OptiPoint-12 (OC-12)

	1 Year		2 Year		3 Year	
	<u>Current</u>	<u>Max</u>	<u>Current</u>	<u>Max</u>	<u>Current</u>	<u>Max</u>
Minimum	\$9,124.35	\$36,497.00	\$8,404.00	\$33,616.00	\$8,163.89	\$32,655.00
0-299 Miles	48.60	194.40	44.77	179.08	43.49	173.96
300-399 Miles	38.24	152.96	36.18	144.72	35.14	140.56
400-499 Miles	33.17	132.68	31.38	125.52	30.48	121.92
500-599 Miles	24.45	97.80	23.13	92.52	22.47	89.88
1,000 + Miles	20.30	81.20	19.73	78.92	19.17	76.68

9.4.6. Optional Features

A. Clear Channel Capability

The Company's Monthly Recurring and Installation Charges for Clear Channel Capability mirror its interstate Clear Channel Capability charges. See the Company's interstate Schedule No. 3 located at <http://about.embarq.com/tariffs/>.

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9. DATA SERVICES (Continued)

9.4 PRIVATE LINE SERVICES (Continued)

9.4.7 Service Cancellation Charges

The following nonrecurring charges apply for service orders cancelled at the request of the Customer or applicant. In instances where the Customer applicant has cancelled an order and one end of the Access Component is in the Pre-ASR stage and another end is in the Post-ASR stage, the applicable Service Component will be assessed the Post-ASR charge.

<u>Service</u>	<u>Pre-ASR</u>		<u>Post-ASR</u>	
	<u>Current</u>	<u>Maximum</u>	<u>Current</u>	<u>Maximum</u>
TransLink	\$ 815.00	\$3,260.00	\$1,720.00	\$6,880.00
LightLink	1,260.00	5,040.00	2,450.00	9,800.00
OptiPoint-3 (OC-3)	(1)		(1)	
OptiPoint-12 (OC-12)	(1)		(1)	

(1) The Company's Nonrecurring Charges for Service Cancellation Charges mirror its interstate Service Cancellation Charges. See the Company's interstate Schedule No. 3 located at <http://about.embarq.com/tariffs/>.

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**105. OBSOLETE RESIDENTIAL SERVICES**

Operator Services and Directory Assistance are available with all Obsolete Residential Services under the terms and conditions specified in Section 7 of this Tariff. Calls placed using Operator Services are charged at the applicable rates for those services in lieu of the rates specified herein for Obsolete Residential Services, unless otherwise specified in the rates section for a particular Residential service.

Unless otherwise noted herein, Message Telecommunications Services are available only to a maximum of two residential phone lines, per location and calls are billed in one minute increments (fractional calls are rounded up to the next minute).

MTS Services are add-ons to the Company's interstate offering and are available only to those residential customers who have selected the Company as their primary interexchange carrier. The interstate portion of the MTS Services monthly recurring charge is located in the Company's interstate Residential Schedule located at <http://about.embarq.com/tariffs/>. Customers must subscribe to both the interstate and intrastate portions of the MTS Services to which they subscribe.

**105.1 Legacy Message Telecommunications Service (MTS)**

Legacy Message Telecommunications Services are grandfathered by the Company as of April 29, 2006, and are only available to existing customers. Residential services available to new customers are located in Section 5 of this Tariff.

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**INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**

**105. OBSOLETE RESIDENTIAL SERVICES (Continued)**

**105.1 Legacy Message Telecommunications Service (MTS) (Continued)**

**105.1.1 Optional Calling Plans**

**A. 1000 Plan**

The subscriber's account may not have more than one residential phone line associated with subscriber's account and each household is limited to one 1000 Plan account. The subscriber may not use this service for commercial use, for connection to the Internet, for other data services, (including facsimile transmissions) or for any other use that does not involve a person-to-person conversation or voice message.

1000 Plan is a residential flat-rated Dial-1 service which offers 1000 minutes per month of interstate and intrastate Dial-1 for a monthly recurring charge.

<u>(1) Dial-1 Rate</u>	<u>Current</u>	<u>Maximum</u>
For usage up to 1000 minutes	\$0.00	\$2.00
For usage above 1000 minutes	0.10	2.00

**(2) Monthly Recurring Charge**

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's interstate Residential Schedule located at <http://about.embarq.com/tariffs/>.

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105. OBSOLETE RESIDENTIAL SERVICES (Continued)

105.1 Legacy Message Telecommunications Service (MTS) (Continued)

105.1.2 10 Cents Plan (7AY)

10 Cents Plan provides flat rated, non-distance sensitive, non-time-of-day rate that will apply to the customer's Dial-1 calls. A monthly recurring charge is applicable.

(1)	<u>Dial-1</u>	<u>Current</u>	<u>Maximum</u>
	Per-minute rate	\$0.10	\$2.00
(2)	<u>Monthly Recurring Charge</u>		

The monthly recurring charge which affords the customer the ability to place intrastate and interstate long distance calls is located in the Company's interstate Residential Schedule located at <http://about.embarq.com/tariffs/>.

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**105. OBSOLETE RESIDENTIAL SERVICES (Continued)**

**105.1 Legacy Message Telecommunications Service (MTS) (Continued)**

**105.1.3 Solutions Service**

**A. Solutions Single Rate**

A customer who subscribes to Solutions Single Rate pays a monthly recurring charge each month for 120 minutes of interstate and/or intrastate Dial-1 usage. Any usage above the predetermined minutes will be charged a flat, non-distance sensitive per-minute rate. Unused minutes cannot be carried over to the next month.

**(1) Solutions Single Rate**

Number of Interstate and/or Intrastate Dial-1 Minutes	120		
		<u>Current</u>	<u>Maximum</u>
(a) Per-Minute Rate for Usage Above 120 Minutes		\$ .06	\$2.00

**(b) Monthly Recurring Charge**

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's interstate Residential Schedule located at <http://about.embarq.com/tariffs/>.

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**INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**

**105. OBSOLETE RESIDENTIAL SERVICES (Continued)**

**105.1 Legacy Message Telecommunications Service (MTS) (Continued)**

**105.1.4 Total Connect**

Total Connect is a residential intrastate and interstate service. Customers who sign up for Total Connect service will receive 50 minutes of Dial-1 usage. A monthly recurring charge applies. Beginning October 14, 2002, customers enrolling in this service must choose the Company as their intrastate carrier. Any minutes of Dial-1 usage above the 50 minutes will be charged a flat per minute rate.

Customers must subscribe to Total Connect for outbound Dial-1 service. The customer's account may not have more than two residential phone lines associated with the customer's account, and the customer is limited to two Total Connect accounts. If a customer's account has two lines, the 50 minutes of Dial-1 usage provided under this service is shared.

**A. Dial-1 Rates**

(1)	<u>Usage to 50 Minutes Per Month</u>	<u>Current</u>	<u>Maximum</u>
	Per Minute	\$ .00	\$2.00
(2)	<u>Usage Above 50 Minutes Per Month</u>		
	Per Minute	\$ .10	\$2.00

**B. Monthly Recurring Charge**

The monthly recurring charge which affords customers the ability to place intrastate and interstate calls is specified in the Company's interstate Residential Schedule located at <http://about.embarq.com/tariffs/>.

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105. OBSOLETE RESIDENTIAL SERVICES (Continued)

105.1 Legacy Message Telecommunications Service (MTS) (Continued)

105.1.5 Unlimited at Home

Unlimited at Home is a residential intrastate and interstate Dial-1 service. Customers who sign up for Unlimited at Home service and are new or existing EMBARQ Wireless or Sprint PCS customers will receive unlimited minutes of Dial-1 usage for a single Monthly Recurring Charge and no per-minute rate. The customer is able to use unlimited minutes per month for IntraLATA toll, in-state and state-to-state Dial-1 calls at no charge. Customers enrolling in this service must choose the Company as their InterLATA and IntraLATA carrier, except in areas where the Company does not offer IntraLATA service. Customers will continue to receive the unlimited minutes per month as long as they choose to subscribe to Unlimited at Home and retain the Company as their InterLATA and IntraLATA carrier.

The following rules and regulations also apply:

- A. All call placement charges, connection fees and surcharges apply per call.
- B. The customer's account may not have more than one residential phone line associated with its account and each household is limited to two Unlimited at Home accounts. Each Unlimited at Home account will receive the Monthly Recurring Charge. Unlimited minutes cannot be shared with other residential accounts or lines.
- C. The customer may not use this service for commercial use, for connection to the Internet, for other data services (including a significant amount of facsimile transmissions or data usage per month) or for any other use that does not involve a person-to-person conversation or voice message.
- D. If it is determined that the customer's usage is not consistent with residential voice service, the customer will be assessed a \$50.00 data monthly charge or be disconnected.

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105. OBSOLETE RESIDENTIAL SERVICES (Continued)

105.1 Legacy Message Telecommunications Service (MTS) (Continued)

105.1.5 Unlimited at Home (Continued)

E. Rates

(a) <u>Dial-1 Rate</u>	<u>Current</u>	<u>Maximum</u>
Per Minute	\$ .00	\$2.00
(b) <u>Monthly Recurring Charge</u>		

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's interstate Residential Schedule located at <http://about.embarq.com/tariffs/>.

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**105. OBSOLETE RESIDENTIAL SERVICES (Continued)**

**105.1 Legacy Message Telecommunications Service (MTS) (Continued)**

**105.1.6 Solutions – No MRC**

A Customer who subscribes to Solutions - No MRC pays a per minute rate for all interstate and/or intrastate Dial-1 usage without incurring a monthly recurring charge.

When a Customer subscribes multiple lines to Solutions-No MRC, at least one of every two lines must meet the eligibility requirements specified below. For example, when a Customer subscribes either three or four lines to this service, at least two of those lines must meet the eligibility requirements. The Customer's lines may be at the same or different locations provided that the eligibility requirements are met.

Customers who subscribe to Long Distance - 9 Cent Plan and subsequently cancel the services required to maintain eligibility for that option will be switched to Solutions w/\$.10 LD No MRC as specified in Section 5.1.1.A. of this Tariff upon notice, if the services to which they are then subscribed render them eligible for Solutions w/\$.10 LD No MRC.

Customers who discontinue any or all of the qualifying services required to maintain eligibility for Solutions w/\$.10 LD No MRC will be switched, upon notice, to Standard Weekends as set forth in Section 5.1.2 of this Tariff.

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**105. OBSOLETE RESIDENTIAL SERVICES (Continued)**

**105.1 Legacy Message Telecommunications Service (MTS) (Continued)**

**105.1.6 Solutions – No MRC (Continued)**

**A. Long Distance - 9 Cent Plan (35K)**

To be eligible for Long Distance - 9 Cent Plan, the Customer must subscribe to one of the following Embarq LOC services: 1) Solutions-Residence Package Clear Solution with LineGuard; 2) Solutions-Residence Package Personal II Solution with two of the following features: Home Phone Warranty, LineGuard, Voicemail or Privacy ID; 3) Solutions-Residence Package Core Solution with Voicemail, and LineGuard; 4) Solutions-Residence Package Core Solution Plus with two of the following features: Voicemail, LineGuard or Home Phone Warranty; 5) Special Plan Bundle; or 6) Solutions-Residence Package Standard Home Phone II with two of the following features: LineGuard, Data LineGuard, Voicemail, Home Phone Warranty or Privacy ID.

(1) <u>Dial-1 Rate</u>	<u>Current</u>	<u>Maximum</u>
Per Minute	\$0.09	\$2.00

**(2) Monthly Recurring Charge**

No monthly recurring charge applies.

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**106. OBSOLETE BUSINESS SERVICES**

Operator Services and Directory Assistance are available with all services under the terms and conditions specified in Section 7 of this tariff. Calls placed using Operator Services are charged at the applicable rates for those services in lieu of the rates specified herein, unless otherwise specified for a particular service.

**106.1 Legacy Message Telecommunications Service (MTS)**

Legacy Message Telecommunications Services are grandfathered by the Company as of April 29, 2006, unless specified otherwise, and are only available to existing customers. Business services available to new customers are located in Section 6 of this tariff.

Legacy Message Telecommunications Services are add-ons to the Company's interstate offering and accordingly, Customers must subscribe to Legacy Message Telecommunications Services for both the interstate and intrastate long distance service. These services are available only through Embarq LOC to Embarq LOC or Company competitive local exchange service business customers who have selected the Company as their Primary Interexchange Carrier. Applicable interstate rates are located in the Company's interstate Business Schedule located at <http://about.embarq.com/tariffs/>.

A Customer's phone line may not be classified as a "residential," "public," or "semi-public" line or in housing associated with educational institutions. The term "Dial-1" does not include: 1) calls which are pay-for-use, including but not limited to calls to 900, 976, 555 and 700 numbers, 2) calls to Directory Assistance, 3) operator service calls, including emergency interrupt and intercept call completion, 4) inbound toll free service calls, 5) Switched Data Services ("SDS") calls or 6) International Calls.

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**106. OBSOLETE BUSINESS SERVICES (Continued)**

**106.1 Legacy Message Telecommunications Service (MTS) (Continued)**

**106.1.1 Real Solutions Annual II**

Real Solutions Annual II is a packaged telecommunications service which offers customers using either domestic and/or international calling the flexibility to choose a flat rated option that is neither distance, time-of-day, day-of-week or usage sensitive (via switched access) for their outbound, toll free and switched data usage.

Real Solutions Annual II services allow for subscriber defined invoicing and reporting. Domestic calls will be billed an eighteen (18) second minimum. After the initial 18 second minimum, calls will be billed in six (6) second increments.

Usage rates are set forth below. Real Solutions Annual II for intrastate use is sold as an add-on service to the Company's interstate offering. Real Solutions Annual II has four minimum annual commitment levels. The \$12,000 and \$36,000 commitment levels each have one through three-year commitment terms. The \$60,000 commitment level has one and three year commitment terms. The \$300,000 commitment level has a one-year commitment term. Real Solutions Annual II is available to single and multi-location customers for outbound calls which originate using switched access facilities and terminate using shared use facilities. A term plan will automatically renew for an equivalent term and minimum annual commitment level unless the customer provides written notification to cancel the plan, with such notification being received by the Company not less than 45 days prior to the expiration of the term.

The Real Solutions Annual II customer must commit to one of the following minimum annual commitment levels of contributory usage charges: (1) \$12,000, (2) \$36,000, (3) \$60,000, (4) \$300,000. Real Solutions Annual II is available on a one-year, two-year or three-year basis for the \$12,000 and \$36,000 commitment levels; a one-year or three-year basis for the \$60,000 commitment level; and a one year basis for the \$300,000 commitment level. Contributory usage charges (calculated prior to the application of any discounts) are aggregated across outbound, toll free, switched data (inbound and outbound), including all calling options; all locations and all jurisdictions (intrastate, interstate and international) in order to meet the minimum annual commitment level.

The Company reserves the right, after the conclusion of the first three billing months of the Real Solutions Annual II customer's contract, to move the customer to a lower commitment level that is more directly comparable to the customer's current usage.

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106. OBSOLETE BUSINESS SERVICES (Continued)

106.1 Legacy Message Telecommunications Service (MTS) (Continued)

106.1.1 Real Solutions Annual II (Continued)

All calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments.

A. Dial -1 Solutions

Annual Commitment Level	1 Year Rate Per Minute		2 Year Rate Per Minute		3 Year Rate Per Minute	
	Current	Maximum	Current	Maximum	Current	Maximum
\$12,000 (SNB,SN2,SN3)	\$.1540	\$.2700	\$.1500	\$.2700	\$.1460	\$.2700
\$36,000 (SN4,SN5,SN6)	.1540	.2700	.1500	.2700	.1460	.2700
\$60,000 (SN8,SN9)	.1540	.2700	N/A	N/A	.1460	.2700
\$300,000 (SNC)	.1540	.2700	N/A	N/A	N/A	N/A

B. Toll Free Solutions

Annual Commitment Level	1 Year Rate Per Minute		2 Year Rate Per Minute		3 Year Rate Per Minute	
	Current	Maximum	Current	Maximum	Current	Maximum
\$12,000	\$.1540	\$.2700	\$.1500	\$.2700	\$.1460	\$.2700
\$36,000	.1540	.2700	.1500	.2700	.1460	.2700
\$60,000	.1540	.2700	N/A	N/A	.1460	.2700
\$300,000	.1540	.2700	N/A	N/A	N/A	N/A

C. Data Solutions

Annual Commitment Level	1 Year Rate Per Minute		2 Year Rate Per Minute		3 Year Rate Per Minute	
	Current	Maximum	Current	Maximum	Current	Maximum
\$12,000	\$.3110	\$.5000	\$.3020	\$.5000	\$.2930	\$.5000
\$36,000	.3110	.5000	.3020	.5000	.2930	.5000
\$60,000	.3110	.5000	N/A	N/A	.2930	.5000
\$300,000	.3110	.5000	N/A	N/A	N/A	N/A

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**106. OBSOLETE BUSINESS SERVICES (Continued)**

**106.1 Legacy Message Telecommunications Service (MTS) (Continued)**

**106.1.3 Business Flex**

Business Flex services are designed to meet the communications needs of small-sized business customers of switched outbound, toll free and switched data services, regardless of the number of business locations. Business Flex services are flat rate priced with a single rate for outbound, toll free and switched data interstate, intrastate and international services. The call period for Business Flex is 24 hours a day, every day. Business Flex services are available on a non-term basis.

The following services are available under Business Flex:

**Outbound (Dial-1)**

Toll Free/Toll Free SDS (A monthly recurring charge applies for this option.)  
SDS

Business Flex 50 customers will incur a monthly service charge of \$12 in any month in which the customer's total monthly contributory usage charges do not meet \$50.00 in usage. There is an exception for customers who have Business Flex 50 billed on their local service invoice; those customers will not be subject to the minimum service charge. A volume discount will apply to the customer's total monthly usage based on monthly spend as outlined in the rates section.

Business Flex contributory usage charges are aggregated across outbound, toll free, switched data services, including all calling options, all locations and all jurisdictions (intrastate, interstate and international) in order to meet the minimum monthly commitment level. In addition, the customer's employees' Business Flex contributory usage charges, at up to 10 satellite locations (e.g., from home), will contribute to the customer's minimum monthly commitment level. The customer will be financially responsible for the satellite locations' Business Flex usage charges. The employees' usage charges will contribute to and be eligible for the Business Flex customer's volume discounts.

Feature charges, Directory Assistance per call surcharges, Operator Service usage and per call surcharges, calculated before all available discounts have been applied, are also contributory to the minimum monthly commitment level.

Usage rates for Business Flex customers are set forth below. Business Flex for intrastate use is sold as an add-on service to the Company's interstate Business Flex offering. Accordingly, recurring and non-recurring charges are set forth in the Company's interstate Business Schedule <http://about.embarq.com/tariffs/>.

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106. OBSOLETE BUSINESS SERVICES (Continued)

106.1 Legacy Message Telecommunications Service (MTS) (Continued)

106.1.3 Business Flex (Continued)

A. Rates and Charges

Each call will be billed an eighteen (18) second minimum. After the initial 18 second minimum, calls will be billed in six (6) second increments.

(1) Business Flex 50 (BFP, BFD, BFI)

	<u>Current</u>	<u>Maximum</u>
(a) Dial-1	\$0.1130	\$.3100
(b) Toll Free	0.1130	.3100
(c) SDS and SDS Toll Free	0.2620	.3100

(d) Volume Discount

<u>Threshold</u>	<u>Volume Discount</u>
\$ 0.00 - \$ 49.99	0.0%
\$ 50.00 - \$ 499.99	10.0%
\$500.00 - \$ 7,999.99	12.50%

(e) Monthly Recurring Charges

The monthly recurring charge which affords Customers the ability to place interstate long distance calls is located in the Company's interstate Business Schedule located at <http://about.embarq.com/tariffs/>.

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106. OBSOLETE BUSINESS SERVICES (Continued)

106.1 Legacy Message Telecommunications Service (MTS) (Continued)

106.1.3 Business Flex (Continued)

A. Rates and Charges (Continued)

(1) Business Flex 50 (BFP, BFD, BFI) (Continued)

(f) Toll Free Service Option

The monthly recurring charge for Toll Free Service which affords Customers the ability to receive intrastate, interstate and international long distance calls is located in the Company's Interstate Schedule located at <http://about.embarq.com/tariffs/>.

106.1.4 Reserved for Future Use

106.1.5 Calls All Day-Option 1 (formerly Adjustable Rates Plan)

Calls All Day-Option 1 offers small business customers the ability to achieve discounted interstate rates based on monthly spending levels. Calls All Day-Option 1 provides the following switched services: outbound Dial-1 and Toll Free. Calls will be subject to an eighteen (18) second minimum. After the initial eighteen (18) second minimum, calls will be billed in six (6) second increments. Usage rates for Calls All Day-Option 1 are set forth below.

Calls All Day-Option 1 (formerly Adjustable Rates Plan) is an add-on to the Company's interstate offering. Accordingly, recurring and non-recurring charges are located in the Company's interstate Business Schedule at <http://about.embarq.com/tariffs/>. Calls All Day-Option 1 is available on a non-term basis only.

A. Rates and Charges

(1) Per Minute Rates

	<u>Current</u>	<u>Maximum</u>
(a) Dial-1	\$.1130	\$.50
(b) Toll Free	.1130	.50

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**106. OBSOLETE BUSINESS SERVICES (Continued)**

**106.1 Legacy Message Telecommunications Service (MTS) (Continued)**

**106.1.6 Calls All Day**

Calls All Day services are designed to meet the communications needs of small-sized business customers of switched outbound, toll free and switched data services, regardless of the number of business locations. Calls All Day services are flat rate priced with a single rate for outbound, toll free and switched data interstate, intrastate and international services. The call period for Calls All Day is 24 hours a day, every day. Calls All Day services are available on a non-term basis.

The following services are available under Calls All Day:

Outbound (Dial-1)  
Toll Free  
SDS  
Toll Free SDS

Calls All Day 50 Legacy and Calls All Day 50 Standard customers will incur a monthly service charge of \$12 in any month in which the customer's total monthly contributory usage charges do not meet \$50.00 in usage.

Calls All Day Legacy 25 WB customers have a minimum monthly commitment level of \$25.00. If the customer does not meet the minimum monthly commitment with contributory usage charges, the customer will be invoiced for the difference.

Calls All Day Legacy No Min customers do not have a monthly minimum commitment level.

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**106. OBSOLETE BUSINESS SERVICES (Continued)**

**106.1 Legacy Message Telecommunications Service (MTS) (Continued)**

**106.1.6 Calls All Day (Continued)**

Calls All Day contributory usage charges are aggregated across outbound, toll free and switched data services, including all calling options, all locations and all jurisdictions (intrastate, interstate and international) in order to meet the minimum monthly commitment level. In addition, the customer's employees' Calls All Day contributory usage charges, at up to 10 satellite locations (e.g., from home), will contribute to the customer's minimum monthly commitment level. The customer will be financially responsible for the satellite locations' Calls All Day usage charges.

Feature charges, Directory Assistance per call surcharges, Operator Service usage and per call surcharges, calculated before all available discounts have been applied, are also contributory to the minimum monthly commitment level.

Per minute usage rates for Calls All Day customers are set below. Calls All Day for intrastate use is sold as an add-on service to the Company's interstate Calls All Day offering. Accordingly, recurring and non-recurring charges are set forth in the Company's interstate Business Schedule <http://about.embarq.com/tariffs/>.

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106. OBSOLETE BUSINESS SERVICES (Continued)

106.1 Legacy Message Telecommunications Service (MTS) (Continued)

106.1.6 Calls All Day (Continued)

A. Rates and Charges

Each call will be billed an eighteen (18) second minimum. After the initial 18 second minimum, calls will be billed in six (6) second increments. If an operator assists in call placement, the applicable operator service charge and usage rates will apply in lieu of the Calls All Day surcharge and usage rate.

	<u>Current</u>	<u>Maximum</u>
1. <u>Calls All Day 50 Legacy (AC1, ACP, AI0)</u>		
(a) Dial-1	\$0.1130	\$ .3100
(b) Toll Free	0.1130	.3100
(c) SDS and Toll Free SDS	0.2230	.3100
2. <u>Calls All Day 50 Standard (AC6, AI4)</u>		
(a) Dial-1	\$0.1130	\$ .4500
(b) Toll Free	0.1130	.4500
(c) SDS and Toll Free SDS	0.2230	.4500
3. <u>Calls All Day Legacy 25 WB (ACW, AIW)</u>		
(a) Dial-1	\$0.1130	\$1.00
(b) Toll Free	0.1130	1.00
(c) SDS and Toll Free SDS	0.2230	1.00
4. <u>Calls All Day Legacy No Min (AC4, AI3)</u>		
(a) Dial-1	\$0.1130	\$1.00
(b) Toll Free	0.1130	1.00
(c) SDS and Toll Free SDS	0.2230	1.00

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106. OBSOLETE BUSINESS SERVICES (Continued)

106.1 Message Telecommunications Service (MTS) (Continued)

106.1.7 Voice Solutions

Voice Solutions was grandfathered by the Company as of September 26, 2007, and is only available to existing customers.

If the Company determines the service is not being used for business service or in any other way violates the restrictions of this service, the Subscriber will be ineligible for the service and the Company may terminate the Customer's account.

Calls placed using Operator Services are charged at the applicable rates for those services in lieu of the rates specified herein for Voice Solutions.

Voice Solutions has minimum annual commitment (MAC's) levels with each level having one through three-year commitment terms. Voice Solutions is available to single and multi-location customers for outbound calls which originate using switched access facilities and terminate using shared use facilities. A term plan will automatically renew for an equivalent term and minimum annual commitment level unless the customer provides written notification to cancel the plan, with such notification being received by the Company not less than 45 days prior to the expiration of the term.

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**106. OBSOLETE BUSINESS SERVICES (Continued)**

**106.1 Message Telecommunications Service (MTS) (Continued)**

**106.1.7 Voice Solutions (Continued)**

A Voice Solutions customer must commit to one of the following minimum annual commitment levels of contributory usage charges: (1) \$3,000, (2) \$6,000, (3) \$12,000, (4) \$36,000 or (5) \$60,000. Voice Solutions is available on a one-year, two-year or three-year basis. Contributory usage charges (calculated prior to the application of any discounts) are aggregated across outbound, toll free, switched data (inbound and outbound), including all calling options; all locations and all jurisdictions (intrastate, interstate and international) in order to meet the minimum annual commitment level.

The Company reserves the right, after the conclusion of the first three billing months of the Voice Solutions customer's contract, to move the customer to a lower commitment level that is more directly comparable to the customer's current usage.

Voice Solutions customers terminating all Voice Solutions services prior to fulfilling their term commitment will be assessed a termination liability in an amount equal to the underutilized portion of the MAC plus the full MAC for any remaining 12 month periods in their term plan agreement. The termination liability will be billed in one lump sum. Customers will not incur this termination liability for their former term plan commitment if they request a new MAC equal to or greater than the previous level and agree to sign a new term plan agreement for a period equal to or greater than the term of their current plan. The customer will, however, be assessed the termination liability if they terminate all Voice Solutions service prior to fulfilling their new term commitments.

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106. BUSINESS SERVICES (Continued)

106.1 Message Telecommunications Service (MTS) (Continued)

106.1.7 Voice Solutions (Continued)

	Per Minute	
	<u>Current</u>	<u>Maximum</u>
<b>A. <u>Dial -1 Rates</u></b>		
1 Year Rate (VS1,VS4,VS7,VSA,VSD) Per Minute	\$.1340	\$.4500
2 Year Rate (VS2,VS5,VS8, VSB,VSE) Per Minute	.1300	.4500
3 Year Rate (VS3,VS6,VS9,VSC,VSF) Per Minute	.1260	.4000
<b>B. <u>SDS and SDS Toll Free Rates</u></b>		
1 Year Rate (VS1,VS4,VS7,VSA,VSD) Per Minute	.2992	.8500
2 Year Rate (VS2,VS5,VS8, VSB,VSE) Per Minute	.2904	.8500
3 Year Rate (VS3,VS6,VS9,VSC,VSF) Per Minute	.2816	.8500
<b>C. <u>Monthly Recurring Charge</u></b>		

The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's interstate Business Schedule located at <http://about.embarq.com/tariffs/>.

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**106. OBSOLETE BUSINESS SERVICES (Continued)**

**106.1 Message Telecommunications Service (MTS) (Continued)**

**106.1.7 Voice Solutions (Continued)**

	<u>Per Minute</u>	
	<u>Current</u>	<u>Maximum</u>
<b>D. <u>Toll Free Service Option</u></b>		
1 Year Rate (VS1,VS4,VS7,VSA,VSD) Per Minute	.1340	.4500
2 Year Rate (VS2,VS5,VS8, VSB,VSE) Per Minute	.1300	.4500
3 Year Rate (VS3,VS6,VS9,VSC,VSF) Per Minute	.1260	.4000

The monthly recurring charge for Toll Free Service which affords Customers the ability to receive intrastate and interstate long distance calls is located in the Company's interstate Business Schedule located at <http://about.embarq.com/tariffs/>.

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